



Innovations in
Water Monitoring

Operator's Manual

Aqua TROLL 100 **Aqua TROLL 200**



May 2012

Copyright © 2008-2012 by In-Situ Inc. All rights reserved.

Revision history released January 2007
 rev. 001 March 2007
 rev. 002 September 2007
 rev. 003 September 2008
 rev. 004 March 2010
 rev. 005 March 2011
 rev. 006 May 2012

This document contains proprietary information which is protected by copyright. No part of this document may be photocopied, reproduced, or translated to another language without the prior written consent of In-Situ Inc.

<i>Mailing & Shipping Address:</i>	<i>Phone:</i> 970-498-500
In-Situ Inc.	<i>Fax:</i> 970-498-1598
221 East Lincoln Avenue	<i>Internet:</i> www.in-situ.com
Fort Collins, CO 80524	<i>Support Line:</i> 800-446-7488
U.S.A.	(U.S.A. & Canada)

The information in this document is subject to change without notice. In-Situ Inc. has made a reasonable effort to be sure that the information contained herein is current and accurate as of the date of publication.

In-Situ Inc. makes no warranty of any kind with regard to this material, including, but not limited to, its fitness for a particular application. In-Situ will not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

In no event shall In-Situ Inc. be liable for any claim for direct, incidental, or consequential damages arising out of, or in connection with, the sale, manufacture, delivery, or use of any product.

Images in this manual have been selected for illustration; actual images may vary from those shown.

In-Situ and the In-Situ logo, Baro Merge, BaroTROLL, Hermit, Pocket-Situ, RDO, RuggedCable, RuggedReader, TROLL and Win-Situ are trademarks or registered trademarks of In-Situ Inc. Microsoft, Windows, Excel, Internet Explorer, Windows Mobile, Windows Vista, ActiveSync, and Windows Mobile Device Center are trademarks or registered trademarks of Microsoft Corporation. Pentium is a registered trademark of Intel. Tefzel and Delrin are registered trademarks of E. I. DuPont de Nemours and Company. Viton is a registered trademark of DuPont Dow Elastomers. Kellems is a registered trademark of Hubbell Inc. Alconox is a registered trademark of Alconox Company. Lime-A-Way is a registered trademark of Reckitt Benckiser. Other brand names and trademarks are property of their respective owners.

Contents

1 INTRODUCTION	6
System Description	6
How to Use This Manual.....	6
Conventions.....	8
Certification	8
Unpacking and Inspection.....	8
Serial Number	8
To Our Customers	9
Warranty Provisions	10
How to Contact Us	10
To Obtain Repair Service (U.S.A.)	10
Guidelines for Cleaning Returned Equipment	12
2 SYSTEM COMPONENTS	14
Instrument.....	14
Cable	14
Small Desiccant	17
Communication Cables	18
Power Components	19
Installation Accessories	20
Control Software.....	21
Product Specifications–General.....	22
Product Specifications–Conductivity Sensor	23
Product Specifications–Pressure (Aqua TROLL 200 Instrument)	24

Product Specifications–Temperature	24
Product Specifications–Footnotes.....	25
3 GETTING STARTED.....	26
Select a TROLL Com for Communication.....	27
Install the Software.....	28
USB TROLL Com Drivers.....	28
Win-Situ Mobile.....	28
Win-Situ Sync.....	28
Connect the Hardware.....	29
USB TROLL Com.....	29
Twist-Lock Cable Connections	30
4 USING WIN-SITU® 5 SOFTWARE	33
Launch the Software and Connect Instrument.....	33
The Home Screen	35
Customizing the Home Screen Display	36
Set the Clock.....	37
Add a Site.....	38
Check the Conductivity Calibration	42
Prepare to Log Data	43
Tips for Aqua TROLL Data Logs	44
Disconnect	46
5 CONDUCTIVITY.....	47
About Conductivity	47
How is Conductivity Measured?.....	47
Calibration.....	48
Preparing to Calibrate	49
Calibration Procedure.....	51
Available Parameters.....	55

Shallow Deployment.....	56
Maintenance and Recalibration	57
6 PRESSURE AND LEVEL	58
Non-Vented (Absolute) vs. Vented (Gauged) Sensors	58
Pressure, Depth, and Level	59
Configuring Depth and Level.....	60
Pressure Sensor Calibration	63
Barometric Compensation of Non-Vented Pressure/Level Data	65
7 FIELD INSTALLATION	67
Positioning the Vented Aqua TROLL 200 Instrument.....	67
Secure the Cable.....	68
Installation Tips.....	68
Stabilization Time	69
Shallow Deployment.....	69
Installation of a Non-Vented Aqua TROLL	70
8 ANALOG, SDI-12 AND MODBUS CONNECTIONS	71
Desiccant	73
Wiring.....	73
Power Connections.....	78
Communications	78
For More Information	79
9 CARE & MAINTENANCE	80
Operating Considerations	80
Storage	81
General Maintenance.....	81
Cleaning.....	82
10 TROUBLESHOOTING.....	84
INDEX	88
DECLARATIONS OF CONFORMITY.....	91

1 Introduction

System Description

The Aqua TROLL® Instrument is a compact, modular system for measuring conductivity and temperature in natural groundwater and surface water, as well as industrial, wastewater, and other installations. Aqua TROLL 200 Instruments have the added capability of measuring level. Components include the instrument, vented and non-vented cables, communication cables, external power accessories, desiccants, and other installation accessories, calibration solutions, and software.



How to Use This Manual

This Operator's Manual is designed as a start-up guide and a permanent reference for Aqua TROLL 100 and 200 Instruments.

Section 1: Introduction to the Aqua TROLL Operator's Manual and to In-Situ Inc. — Warranty provisions — Instrument repair & return recommendations

Section 2: System Components — Accessories — Product specifications

Section 3: Getting Started — Attaching cable — Installing and opening the software

Section 4: Using Win-Situ — Connecting for the first time — Customizing the Home screen — Setting the clock — Setting a device site — Calibrating conductivity — Preparing to log data — Disconnecting

Section 5: The Conductivity Sensor: Description — Calibration — Available parameters

Section 6: The Pressure (Level) Sensor: The two basic types of pressure sensors — Factory and field calibration

Section 7: Field Installation — Guidelines and precautions for long-term deployment of the Aqua TROLL Instrument

Section 8: Connecting for Use with SDI-12, Analog (4-20 mA), and Modbus Loggers and Controllers

Section 9: Care and Maintenance

Section 10: Troubleshooting



The check mark highlights a tip about a convenient feature of the Aqua TROLL Instrument.



The exclamation point calls your attention to a requirement or important action that should not be overlooked.



Conventions

Throughout this operator's manual you will see the following symbols.

Certification

The Aqua TROLL Instrument complies with all applicable directives required by CE and the FCC and found to comply with EN 61326, ICES-003, and FCC Part 15 specifications. Declarations of conformity may be found at end of this manual.

Unpacking and Inspection

Your Aqua TROLL Instrument was carefully inspected before shipping. Check for any physical damage sustained during shipment. Notify In-Situ and file a claim with the carriers involved if there is any such damage; do not attempt to operate the instrument. Accessories may be shipped separately and should also be inspected for physical damage and the fulfillment of your order.



TIP: Please save packing materials for future storage

and shipping of your Aqua TROLL Instrument. The shipping boxes have been performance-tested and provide protection for the instrument and its accessories.

Serial Number

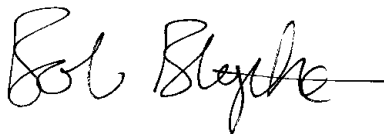
The serial number is engraved on the body of the instrument. It is also programmed into the instrument and displayed when the instrument is connected to a computer running Win-Situ® 5 or Win-Situ® Mobile Software. We recommend that owners keep a separate record of this number.

To Our Customers . . .

Thank you for your purchase of an In-Situ product. We are glad you chose us and our products to help you with your environmental monitoring needs. In-Situ Inc. has been designing and manufacturing world-class environmental monitoring instrumentation for over 25 years in the Rocky Mountains of the United States. As it was in the beginning, our expectation is that this product will provide you with many trouble-free years of use. To that end, we pride ourselves on delivering the best customer service and support possible—24 hours a day, 7 days a week. We believe that this level of commitment to you, our customer, is imperative in helping you ensure clean, safe groundwater and surface water resources around the globe. We also understand the need for accurate, reliable assessments and we continue to make significant investments in Research and Development to ensure that we deliver the latest product and technological innovations to support your needs.

Whether you are gathering information about a body of water for a few moments, or over a period of years, you can rely upon us to provide you with a quality product and outstanding customer support at a fair price and have that product delivered to you when and where you need it.

We want your experience with In-Situ Inc. to be pleasant and professional, whether you are renting or purchasing from us. We would be pleased to hear from you and to learn more about your needs and your experiences with our products. Again, we thank you for choosing In-Situ Inc. and we look forward to serving your needs now, and in the future.



**Bob Blythe, President and CEO
In-Situ Inc.
bblythe@in-situ.com**

Warranty Provisions

In-Situ® Inc., (In-Situ) warrants that all new Aqua TROLL® 100 and 200 Instruments shall be free from defects in materials and workmanship for a period of two years when properly installed and operated in accordance with the instruction manuals provided by, or available through, In-Situ Inc., and when used within the design specifications for the product. Products and accessory products including batteries, which are manufactured by others, carry the warranty of that manufacturer, or 30 days, whichever is greater. The warranty period for all products begins on the day the product is shipped to the customer or distributor.

The complete Warranty Policy is available on the In-Situ website.

How to Contact Us

Technical Support: 800-446-7488, option 3
Toll-free 24 hours a day in the U.S.A. and Canada

Address: In-Situ Inc.
221 East Lincoln Ave.
Fort Collins, CO 80524 U.S.A.

Phone: 970-498-1500
Fax: 970-498-1598
Internet: www.in-situ.com
e-mail: support@in-situ.com

To Obtain Repair Service (U.S.A.)

If you suspect that your instrument is malfunctioning and repair is required, you can help ensure efficient servicing by following these guidelines:

1. Call or e-mail In-Situ Technical Support (support@in-situ.com). Have the equipment with you when you call.

2. Be prepared to describe the problem, including how the instrument was used and the conditions noted at the time of the malfunction.
3. If Tech Support determines that service is needed, they will ask that you download and complete a Return Materials Authorization Form available on the In-Situ website under Contact>Returns for Service.
4. Clean the instrument and cable. Decontaminate thoroughly if it has been used in a toxic or hazardous environment. See the Cleaning Guidelines and form on page 13.
5. Remove all sensors and accessories that are not required for the repair prior to returning unit.
6. Mark the RMA number clearly on the side of the box with a marker or label.



TIP: Please keep your RMA number for future reference.

Please keep your RMA number for future reference. Return unit for repair to the following address:

In-Situ Inc.
Attn: RMA #XXXXX
221 E. Lincoln Ave.
Fort Collins, CO 80524
U.S.A.

To reduce waste, please use your original shipping container, if it is in good condition.

The warranty does not cover damage during transit. We recommend the customer insure all shipments. Warranty repairs will be shipped back prepaid.

Outside the U.S.A.

Contact your international In-Situ distributor for repair and service information.



If an instrument returned for servicing shows evidence of having been deployed in a toxic or hazardous environment, Customer Service personnel will require written proof of decontamination before they can service the unit.

Guidelines for Cleaning Returned Equipment

Please help us protect the health and safety of our employees by cleaning and decontaminating equipment that has been subjected to any potential biological or health hazards, and labeling such equipment. Unfortunately, we cannot service your equipment without such notification. Please complete and sign the form on page 13 (or a similar statement certifying that the equipment has been cleaned and decontaminated) and send it along to us with each downhole instrument.

- We recommend a cleaning solution, such as Alconox®, a glassware cleaning product available from In-Situ (Catalog No. 0029810) and laboratory supply houses.
- **DO NOT remove the nose cone. DO NOT use any object to clean the sensor face.**
- Clean the pressure sensor by soaking only in cleaning solution or clean water.
- Clean all cabling. Remove all foreign matter.
- Clean cable connector(s) with a clean, dry cloth. Do not submerge.
- Clean the probe body—including the nose cone, cable head, and protective caps. Remove all foreign matter.

If an instrument is returned to our Service Center for repair or recalibration without a statement that it has been cleaned and decontaminated, or in the opinion of our Service Representatives presents a potential health or biological hazard, we reserve the right to withhold service until proper certification has been obtained.

Decontamination & Cleaning Statement

Company Name _____ Phone _____

Address _____

City _____ State _____ Zip _____

Instrument Type _____ Serial Number _____

Contaminant(s) (if known) _____

Decontamination procedure(s) used _____

Cleaning verified by _____ Title _____

Date _____



2 System Components



There are no user-serviceable parts in the Aqua TROLL Instrument.

Instrument

The completely sealed Aqua TROLL Instrument contains conductivity and temperature sensors, real-time clock, microprocessor, sealed lithium battery, data logger, and memory. Aqua TROLL 200 Instruments include a vented or non-vented pressure sensor in a variety of ranges.

Cable

Several basic cable types are used in the Aqua TROLL system.

- RuggedCable® System, TPU-jacketed (Thermoplastic Polyurethane), vented or non-vented
- Vented Tefzel®-jacketed cable (ETFE fluoropolymer)
- Poly-coated stainless steel suspension wire for deployment of a non-vented instrument
- Communication cables for programming the device/ downloading the logged data



TIP: Cable marking VF = vent-free

RuggedCable® System

Cable includes conductors for power and communication signals, a weight-bearing structure, and a Kellems® grip to anchor the Aqua TROLL Instrument securely. Cable is available in standard and custom lengths.

Uphole and downhole ends are identical female twist-lock connectors that connect to the Aqua TROLL Instrument, cable connect TROLL® Com devices, desiccants, and other accessories.

Vented cable must be used with vented pressure/level sensors on the Aqua TROLL 200 to achieve gauged measurements. The cable vent tube ensures that atmospheric pressure is the reference pressure applied to the sensor diaphragm.

Vented cable ships with a small desiccant cap that should be replaced with a larger volume desiccant before you deploy the instrument in a humid environment.

Non-vented cable may be used with non-vented pressure/level sensors on the Aqua TROLL 100 or 200 Instruments to achieve absolute measurements. Vented cable can also be used.



RuggedCable Stripped-And-Tinned

In place of the uphole twist-lock connector, this cable ends in bare conductors for wiring to a logger or controller using SDI-12, analog (4-20 mA), or Modbus communication protocols. Vented cable includes an outboard desiccant to protect against condensation.

to PLC or logger



Also available in a shorter length ending in a male twist-lock connector to mate with RuggedCable.

For connections, refer to wiring diagrams in Section 8.

to RuggedCable

Suspension Wire

Poly-coated stainless steel suspension cable is ideal for deployment of instruments with non-vented pressure sensors.



*to Aqua
TROLL*

*to PLC or
logger*



*to Aqua
TROLL*

Small Desiccant

Vented cable includes a clear cap of indicating silica desiccant to protect the cable and electronics from condensation during shipping. In humid environments, replace the small desiccant with a larger-volume desiccant before deploying the instrument.



Large Desiccant

The optional high-volume desiccant pack attaches to vented cable and is available with a titanium or plastic twist-lock connector. Refill kits are available from In-Situ Inc. or your distributor.



TIP: Protect new desiccant from moisture until ready to use.

Outboard Desiccant

Vented stripped-and-tinned cable includes an outboard desiccant pack attached to the cable vent tube, and is the same size as the large desiccant. Replacements and refills are available.



Accessory

Catalog No.

Small desiccant (3)	0052230
Large desiccant, ABS connector	0053550
Large desiccant, titanium connector	0051810
Outboard desiccant (replacement)	0051380
Refill kit for large & outboard desiccant	0029140

Communication Cables

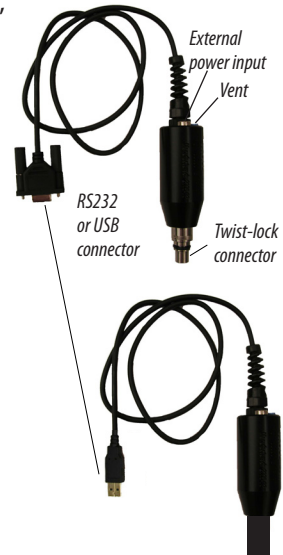
TROLL Com devices enable an instrument to communicate with a desktop/laptop PC or handheld PDA for profiling, calibrating, programming, and downloading. TROLL Com devices include 0.9 m (3 ft) vented polyurethane cable, external power input jack, and a vent with replaceable membrane.

TROLL Com (Cable Connect)

Connects a RuggedCable to a serial or USB port. It is weatherproof and withstands a temporary immersion (IP67).

TROLL Com (Direct Connect)

Connects an Aqua TROLL Instrument directly to a serial or USB port. It is a good choice for permanent connection to a PC, or for programming a non-vented Aqua TROLL Instrument that will be deployed without RuggedCable. It is not submersible or designed for harsh field conditions.



The computer connectors are not submersible.

Accessory	Catalog No.
RS232 TROLL Com, Cable Connect	0056140
USB TROLL Com, Cable Connect.....	0052500
RS232 TROLL Com, Direct Connect	0056150
USB TROLL Com, Direct Connect	0052510



TIP: *Win-Situ 5 can display the approximate*

percentage of internal battery life remaining when the Aqua TROLL Instrument is connected to a computer.



TIP: *When an Aqua TROLL Instrument is used as an Analog*

(4-20 mA), SDI-12, or Modbus device, power is supplied by the data logger or controller to which the Aqua TROLL Instrument is wired.



Use only In-Situ's AC adapter. Damage to the Aqua TROLL

Instrument caused by the use of third-party converters is not covered by the warranty.

Power Components

Internal Power

The Aqua TROLL Instrument operates on 3.6 VDC, supplied by a sealed, non-replaceable AA lithium battery. Battery life depends on sampling speed. The battery typically lasts for 5 years or 200,000 readings, whichever occurs first. One reading is defined as date, time, and all available parameters polled or logged from the device.

External Power

External Battery Pack

The sealed, submersible TROLL Battery Pack (lithium) supplies 14.4 V. When this power source is connected, the Aqua TROLL Instrument will use the external battery source first and switch to the internal batteries when external battery power is depleted. Typical external battery life when logging all available parameters at 2-minute intervals is approximately 2 years.



AC Adapter

In-Situ's AC adapter provides 24 VDC, 0.75 A, AC input 100-250 V, includes North American power cord. The Programming Cable includes an external power input for connection to this adapter.

Accessory

External Battery Pack.....	0051450
AC Adapter 24V.....	0052440

Catalog No.

Installation Accessories

- Twist-Lock Hanger: titanium hanger to seal and suspend a non-vented Aqua TROLL Instrument while taking data; no venting, no communication capabilities
- Cable Extender: connects two lengths of RuggedCable
- Wellcaps, locking and vented
- Well Docks: top-of-well support for 2", 4", or 6" well
- Panel-mounted bulkhead for connection to RuggedCable



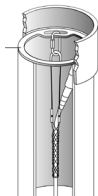
Twist-lock Hanger



Cable Extender



Locking Wellcap



Well Dock



Bulkhead Connector

Accessory No.	Catalog
Twist-lock Hanger, titanium.....	0051480
Cable Extender	0051490
Locking Wellcap, 2"	0020360
Locking Wellcap, 2" vented	0020370
Locking Wellcap, 4"	0020380
Locking Wellcap, 4" vented	0020390
Top-of-well installation ring.....	WELL DOCK 2", 4", 6"
Bulkhead connector	0053240

Control Software

Win-Situ® 5 Software is easy-to-use software for programming Aqua TROLL Instruments.

Win-Situ provides instrument control for direct reads and profiling, calibration, long-term data logging, data downloads, data viewing, data export to popular spreadsheet programs, choice of units and other display options, and battery/memory usage tracking. Win-Situ® Plus enables configuration of networks and telemetry.

Minimum system requirements: 400 MHz Pentium® II processor; 128 MB RAM, 100 MB free disk space; Internet Explorer® 6.01 or higher; Windows® 2000 Professional SP4 or higher, Windows XP Professional SP2 or higher, or Windows Vista SP1 or higher; Windows 7 or higher, CD-ROM drive; serial or USB port.

Win-Situ® Mobile Software provides the features and functions of Win-Situ 5 on a field-portable platform. Requirements: In-Situ RuggedReader® Handheld PC with Microsoft Windows Mobile® operating system (RuggedReader, Windows Mobile 5 or later), serial communications port, and at least 16 MB for data storage (SD card, CF card, or the device's built-in non-volatile memory). For installation and file exchange, Windows® 7 requires Windows® Mobile Device Center to be installed on the computer. Earlier versions of Windows require Microsoft® ActiveSync®.

Accessory	Catalog No.
Win-Situ 5 (no license required).....	0051980
Win-Situ 5 Plus license	0053560
Win-Situ Mobile license for RuggedReader	0047520
Win-Situ Mobile license (upgrade from Pocket-Situ 4).....	0047550

Product Specifications–General

<i>Aqua TROLL 100 and 200 Instruments</i>	
Temperature ranges ¹	Operational: -5 to 50° C (23 to 122° F) Storage: -40 to 65° C (-40 to 149° F) Calibrated: 0 to 50° C (32 to 122° F)
Max. pressure for Aqua TROLL 100	500 psi (1153 ft)
Dimensions & weight	Diameter (OD): 1.83 cm (0.72 in). Length: 31.5 cm (12.4 in) Weight: 0.5 kg (1.0 lb)
Materials	Titanium body and sensors, Delrin [®] nose cone, and PVC conductivity cell
Output options	Modbus/RS485, SDI-12, and 4-20 mA
Battery type & life ²	3.6V lithium. 5 years or 200,000 readings ³
External power	8-36 VDC
Memory	4.0 MB
Data records ⁴	190,000
Data logs	50
Log types ⁵	Linear, Linear Average, and Event
Fastest logging rate	Linear: 1 per minute. Linear Average: 1 per minute. Event: 1 per second
Fastest output rate	1 per second

Product Specifications—Conductivity Sensor

Conductivity Sensor	Type: Balanced 4-electrode cell	
Methods	EPA Method 120.1; Standard Methods 2510	
Range, accuracy, & resolution	Range: 5 to 100,000 $\mu\text{S}/\text{cm}$ Accuracy: $\pm 0.5\%$ of reading + 1 $\mu\text{S}/\text{cm}$ when reading less than 80,000 $\mu\text{S}/\text{cm}$ $\pm 1.0\%$ of reading when reading above 80,000 $\mu\text{S}/\text{cm}$ Resolution: 0.1 $\mu\text{S}/\text{cm}$	
Parameters supported ⁶	<i>Range</i>	<i>Units</i>
Actual conductivity	5 to 100,000 $\mu\text{S}/\text{cm}$	$\mu\text{S}/\text{cm}$, mS/cm
Specific conductivity ⁷	5 to 100,000 $\mu\text{S}/\text{cm}$	$\mu\text{S}/\text{cm}$, mS/cm
Salinity ⁸	0 to 42 PSU	PSU
Total dissolved solids	0 to 82 ppt	ppt, ppm
Resistivity	10 to 200,000 Ohms-cm	Ohms-cm
Density (water salinity)	0.98 to 1.14 g/cm^3	g/cm^3

Product Specifications–Pressure (Aqua TROLL 200 Instrument)

Pressure/Level Sensor ⁹	Type: Piezoresistive. Pressure/level are available only on the Aqua TROLL 200 Instrument.	
Range	<p><i>Absolute (non-vented)</i></p> <p>30 psia: 10.9 m (35.8 ft)</p> <p>100 psia: 60.0 m (197 ft)</p> <p>300 psia: 200.7 m (658.7 ft)</p> <p>500 psia: 341.3 m (1120 ft)</p>	<p><i>Gauged (vented)</i></p> <p>5 psig: 3.5 m (11.5 ft)</p> <p>15 psig: 11 m (35 ft)</p> <p>30 psig: 21 m (69 ft)</p> <p>100 psig: 70 m (231 ft)</p> <p>300 psig: 210 m (692 ft)</p> <p>500 psig: 351 m (1153 ft)</p>
Burst pressure	Maximum 2x range; burst 3x range	
Accuracy & resolution ¹⁰	<p>Accuracy @ 15° C: ±0.05% full scale (FS)¹¹</p> <p>Accuracy 0 to 50° C: ±0.1% FS¹²</p> <p>Resolution: 0.005% FS or better</p>	
Units of measure	Pressure: psi, kPa, bar, mbar, mmHg, inHg, cmH ₂ O, inH ₂ O. Level: in, ft, mm, cm, m	

Product Specifications–Temperature

Temperature Sensor	
Method	EPA Method 170.1
Accuracy & resolution	Accuracy: ±0.1° C. Resolution: 0.01° C or better
Units of measure	Celsius or Fahrenheit

Product Specifications–Footnotes

¹ Temperature range for non-freezing liquids

² Typical battery life when used within the factory-calibrated temperature range

³ 1 reading = date/time plus all available parameters polled or logged from device

⁴ 1 data record = date/time plus 3 parameters logged (no wrapping) from device

⁵ External power or battery pack is recommended when using Linear Average or Event logging modes.

⁶ Parameters derived from temperature at 25° C and actual conductivity range of 5 to 100,000 $\mu\text{S}/\text{cm}$ with a $\pm 0.5\% + 1 \mu\text{S}/\text{cm}$ accuracy

⁷ Derived from Standard Methods 2510B

⁸ Defined by the Practical Salinity Scale 1978; Standard Methods 2520B

⁹ Real-time level compensation based on water density

¹⁰ Accuracy with 4-20 mA output option: $\pm 0.25\%$ FS

¹¹ Across factory-calibrated pressure range

¹² Across factory-calibrated pressure and temperature ranges

Specifications are subject to change without notice.

Delrin is a registered trademark of E.I. du Pont de Nemours and Company.

NIST is a registered trademark of the National Institute of Standards and Technology.

3 Getting Started

This section provides a quick overview of the initial steps necessary to get the instrument ready to communicate:

- ▶ Select the appropriate TROLL Com for communication. This determines the hardware connections, and may influence the software installation. The drawing on the following page shows the function of the different TROLL Com models.
- ▶ Install the software.
- ▶ Connect the hardware, based on the selected TROLL Com.
- ▶ Open the software and establish communication with the Aqua TROLL Instrument. See Section 4 of this manual for an overview of Win-Situ operations.

Select a TROLL Com for Communication

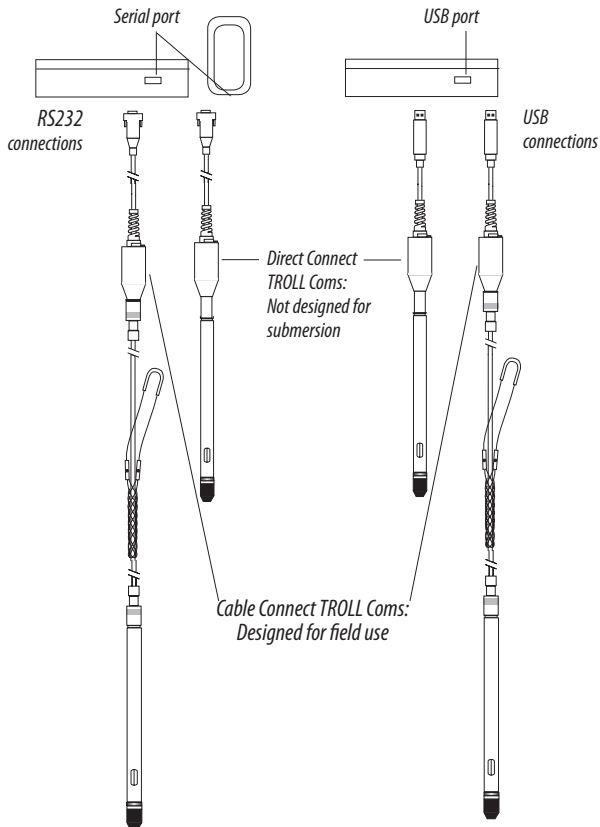
The figure below shows the function and connectability of the different models of TROLL Com.



TIPS: A Direct Connect TROLL Com may be preferred for programming an Aqua TROLL Instrument that will be deployed on wire.

RuggedCable and a Cable Connect TROLL Com are required for communication with the device while deployed, but programming can be done with any TROLL Com connection.

An RS232 (serial) TROLL Com is needed for use with a RuggedReader.



Install the Software

Install Win-Situ 5 Software from the In-Situ software/resource CD or from the In-Situ website:



TIP: If using a USB TROLL Com, be sure to select the option

"Install USB TROLL Com Drivers" when installing Win-Situ 5.

- Click on Win-Situ 5, and follow the instructions to install Win-Situ 5 to your local hard drive.

USB TROLL Com Drivers

- If using a USB TROLL Com, be sure to select the option "Install USB TROLL Com Drivers." Two drivers will be loaded to your hard drive, one for the USB TROLL Com, one for the USB TROLL Com serial port.

Win-Situ Mobile

For communication using a RuggedReader Handheld PC in the field, install the desktop component of Win-Situ Mobile on a desktop/laptop PC from the CD or website: The desktop component is called the Win-Situ Software Manager, and is needed to install Win-Situ Mobile on the RuggedReader.

1. Click on Win-Situ Mobile and follow the instructions to install the Win-Situ Software Manager to your local hard drive.
2. Connect the RuggedReader to the desktop computer, establish a connection in Microsoft ActiveSync®, launch the Win-Situ Software Manager, and follow the instructions to install Win-Situ Mobile on the RuggedReader.

Win-Situ Sync

If you plan to synchronize log files from the RuggedReader to a PC after collecting data in the field, install Win-Situ Sync from the CD or website.



TIP: If using Windows 7, ensure that Windows

Mobile Device Center is installed. If using an operating system prior to Windows 7, ensure that Microsoft ActiveSync is installed on the desktop or laptop PC and a Guest connection or partnership has been established between the computers.

Connect the Hardware

1. Connect the Aqua TROLL Instrument to the selected TROLL Com as illustrated earlier in this section.
 - **Direct Connect:** Attach via push-on connection to the Aqua TROLL back end.
 - **Cable Connect:** Connect the twist-lock connectors on the Aqua TROLL Instrument and the RuggedCable.
2. Insert the TROLL Com into the computer port.

USB TROLL Com

When you plug in a USB TROLL Com, the USB drivers that were downloaded when you installed Win-Situ 5 will be installed.

- After installation, check as follows to find which COM port the connected USB TROLL Com is using:
- **Windows 2000, Windows XP:** Control Panel > System > Hardware tab > Device Manager > Ports. Click the plus sign to display the ports.
- **Windows Vista and 7:** Control Panel > System > Device Manager (Administrator permission required) > Ports. Click the plus sign to display the ports.

After connections are made, you are ready to launch the software and program the Aqua TROLL Instrument. Section 4 of this manual is an overview of Win-Situ. For more detailed information, see the Win-Situ Help menu.

Twist-Lock Cable Connections

1. Remove the protective caps from the Aqua TROLL connector end and cable connector end.



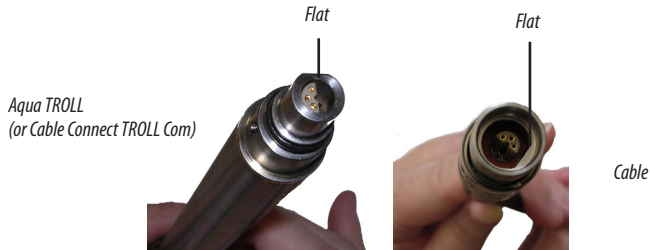
TIP: Retain the dust caps to protect the pins and O-ring from damage when cable is not attached.



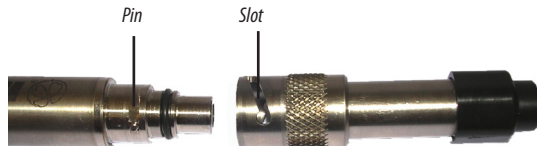
Aqua TROLL
(or Cable Connect TROLL Com)

Cable

2. Look at the connectors. Each has a flat side.



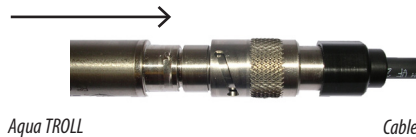
Note the pins on the instrument connector (one on each side) and the slots on the cable connector (one on each side).



- Slide back the sleeve on the cable connector.



- Position the flat edges so they will connect properly, and insert the instrument connector firmly into the cable connector.



- Slide the sleeve on the cable toward the Aqua TROLL until the pin on the probe fits into the round hole in the slot on the cable connector.
- Grasp the textured section of the cable connector in one hand and the Aqua TROLL in the other. Push and twist firmly so that the pin on the body connector slides along the slot on the cable connector and locks securely into the other hole.



7. To attach a Cable Connect TROLL Com, first remove the desiccant from the cable by grasping the textured section in one hand and the desiccant in the other. Twist in opposite directions to unlock the desiccant from the cable.



Make sure you hear the “click.” The “click” ensures the cable is securely attached.



8. Position the flat edges so they will connect properly, and insert the TROLL Com connector firmly into the cable connector.
9. Push, twist, and click to lock.



4 Using Win-Situ® 5 Software

Win-Situ 5 Software is the In-Situ instrument control software for Aqua TROLL Instruments. Use Win-Situ to:

- Display real-time readings from the connected Aqua TROLL, in meter, tabular, or graphic format
- Program the device to log data; download the logged data
- Calibrate the conductivity sensor, select output parameters and units
- Customize the output of a pressure/level sensor to record drawdown, surface water elevation, gauge height, stage height, etc.
- Set communication options in the device—Modbus, SDI-12, analog, IP, telemetry, etc.



TIP: Win-Situ

Mobile provides

Win-Situ 5 features

and functionality in a convenient
field-worthy platform.

Launch the Software and Connect Instrument


1. Start Win-Situ by double-clicking the shortcut  created on the desktop during installation.

Win-Situ opens and displays the Data area (“Data tab”), shown below.



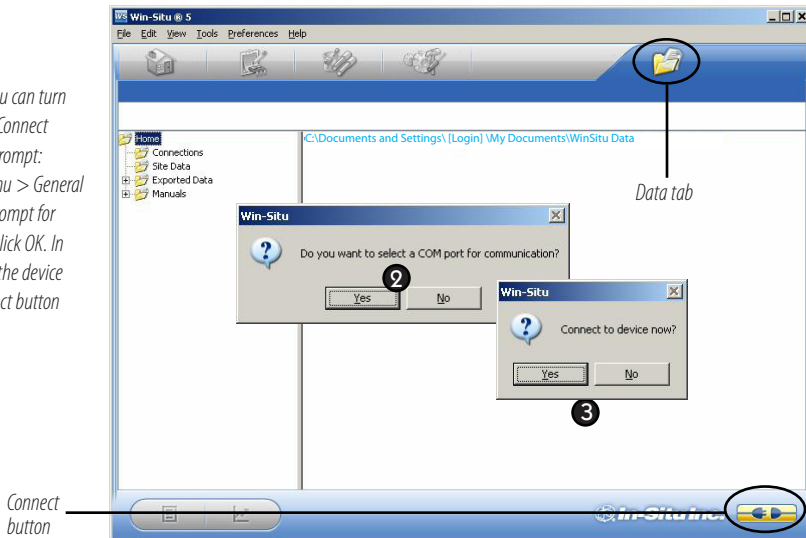
TIP: For direct serial connection the port is usually COM 1. This is the Win-Situ default.

For USB communication, be sure to select the correct COM port.

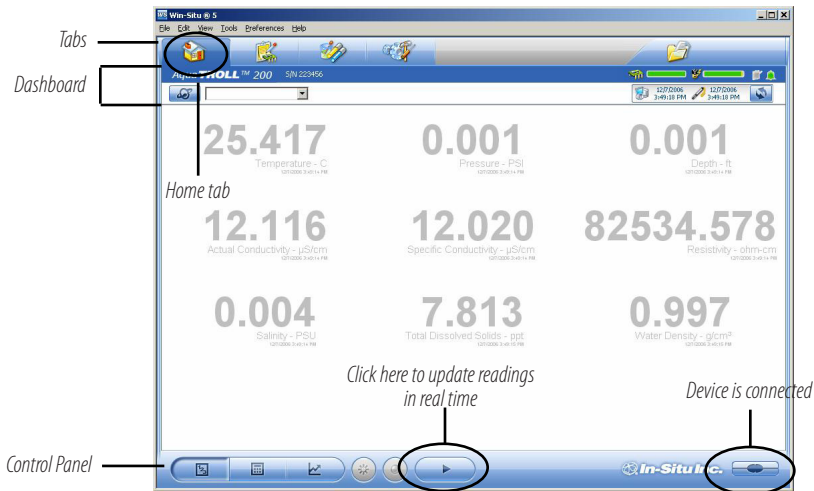
2. Check the COM port. The software may ask if you want to select a COM port. Do one of the following:
 - ▶ Answer Yes to the prompt, then check or change the port in the Comm Settings dialog, and click OK  to close it, or
 - ▶ Answer No to bypass this step.
3. Win-Situ asks if you want to connect to the device. If the Aqua TROLL instrument is connected to your computer as described in the previous section, answer Yes.




TIP: You can turn off the “Connect now?” prompt: Select Preferences menu > General Settings, deselect “Prompt for connect at startup,” click OK. In this case, connect to the device by clicking the Connect button




- Software connects and displays a reading of all supported parameters.





The Home Screen

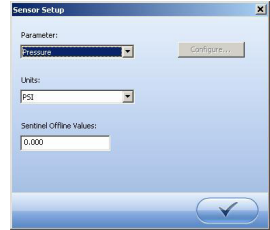
- ▶ Note the **Tabs** at the top of the screen—this is the Home tab, which displays current readings from the connected device.
- ▶ The **Dashboard** (status area) shows the device model & serial number, battery and memory usage, clock, alarms, and logging status.
- ▶ The **Control Panel** contains action buttons. To update the readings in real time, press .

Note: When this button looks “pressed in” , polling is active. Before you can perform certain software tasks, you will need to stop polling by pressing the button again.

Customizing the Home Screen Display

Changing Units

1. Click the Sensors tab , select the sensor for which you intend to change units.
2. Click the “Configure” button  in the control panel.
3. In the Sensor Setup screen, select a parameter, then select a unit. Repeat for each parameter as necessary.
4. Click OK  to return to the Sensors tab.



TIP: Unit selection is not available if the device is polling or has an active log.

Changing the Rate at Which the Readings Update

Also called the “poll rate,” this can range from 1 to 30 seconds.

1. Select Preferences > Home View Settings.
2. Adjust the Poll Rate. Default: 5 seconds.

Changing the Decimal Places Displayed

To change the number of decimal places displayed for each reading:

1. Select Preferences > General Settings.
2. Under Parameter Defaults, select a parameter, then the “significant decimal digits” for each parameter.



TIP: All parameters supported by the device are shown in the Home screen by default. To change this, select Preferences > Home View Settings. Clear the check boxes for parameters you do not want to view.

Real-Time Graphing

To view a real-time trend graph: click the “Graph” button 


To view a graph with a data table below it, select Preferences > Graph Settings. Check the Data Panel option. Click OK.

Set specific information in the software. Win-Situ provides many options. At a minimum:

- Set the Aqua TROLL clock.
- Enter a name for the site where the instrument will collect data.
- Calibrate the conductivity sensor.
- Enter data logging instructions.

A brief overview is provided here. For more detailed information, see the Win-Situ Help menu.

Set the Clock

Data collection schedules depend on the device's real-time clock. Both the device clock and the system (PC) clock are shown on the dashboard. The clocks update every 2 seconds. If the device clock differs by more than 2 seconds from the system clock, the device clock is displayed in red. To synchronize the clocks, click the "Sync" button . 



TIP: The Preferences option on the Menu

bar allows users to configure instrument software, including:

- General settings
- Comm settings
- Working directory
- Graph settings
- Home view settings
- Data view settings



Add a Site

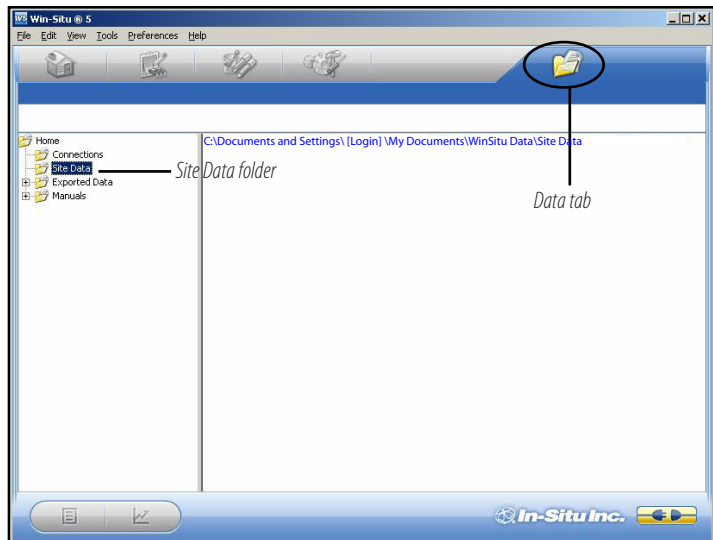
Logged data are organized and filed by the **site** where the data were logged. This feature can help you manage data from multiple sites. You can create as many sites as you like, with or without an Aqua TROLL connected. Sites are stored in the site database in your Win-Situ working directory and are available to select for any Aqua TROLL, any log.

You will need a site when setting up a data log. Here are the steps to set up a new site:

1. On the Data tab, click the Site Data folder.
2. Select File menu > New > Site.

 **TIP:** A default site is supplied and may be used, but it does not contain any specific information on the location data collection site. For more information on sites, see Win-Situ Help menu.

 **TIP:** You can also create a Site Group to organize multiple sites within a Site Group folder.



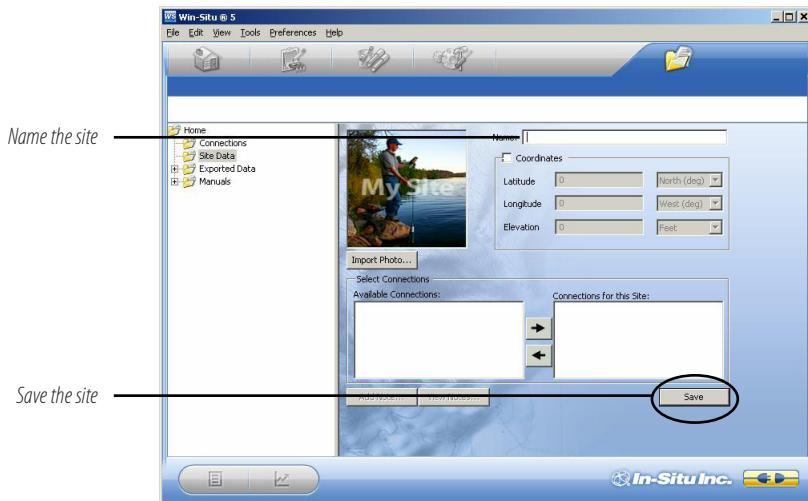
- In the Site Information screen, enter a name for the site. A short, descriptive name is best—for example, a project, well, water body, gauging station, town, nearby landmark, etc. Length is limited to 32 characters.



TIP: Site coordinates are optional. They are also used to establish the probe location for dynamic specific gravity calculation, if used. See the Win-Situ Help menu, or Section 6 below.

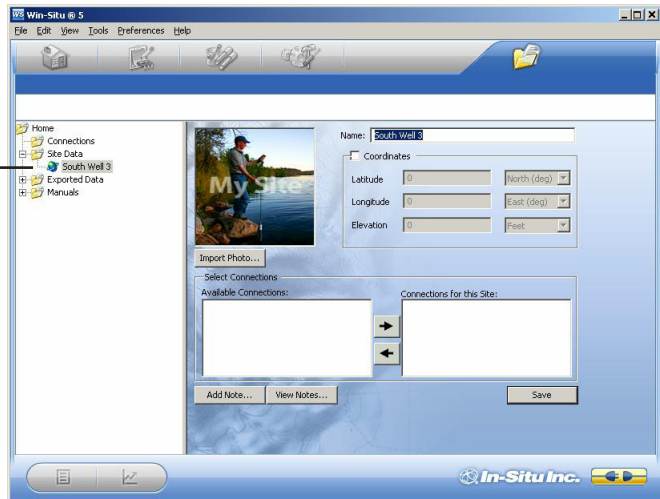
A site name is the only required field, but there are many additional options for identifying a site. To include site Coordinates, check Coordinates, then enter Latitude (0.00 to 90.00, select North or South from listbox), Longitude (0.00 to 180.00, select East or West) and Elevation (select Feet or Meters). You can add a short descriptive Note, import a site Photo (bitmap), and/or specify a custom Connection. (If any connections have been defined, they will be displayed.)

- When finished, click **Save** to save the site.



The new site will appear in the Site Data folder, and Win-Situ will add it to the site database in the working directory on your computer. It is now available to select for any device, any log.

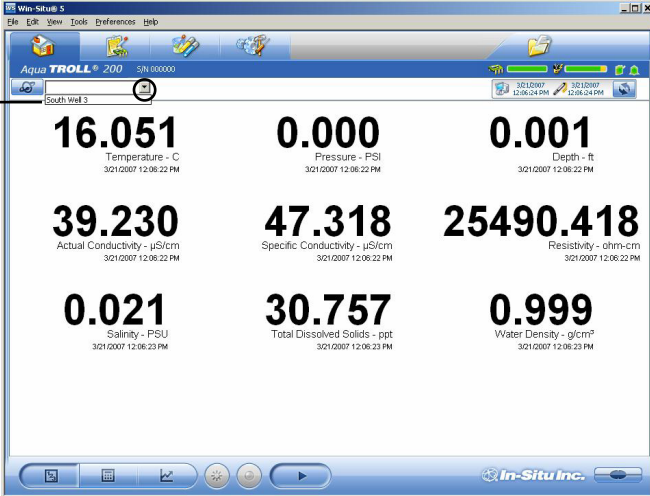
*New site
appears in Site
Data folder*



- To set this new site in the connected Aqua TROLL Instrument: Return to the Home tab, click the down arrow beside the site box, and select your new site.

This site now becomes the “current” site for the connected Aqua TROLL Instrument, and is available to use in data logs.

Select the site



The screenshot shows the Aqua TROLL software interface. The window title is "Win-Situ 5". The menu bar includes "File", "Edit", "View", "Tools", "Preferences", and "Help". The toolbar contains icons for home, refresh, and other functions. The main display area shows the following data:

Parameter	Value	Unit	Timestamp
Temperature	16.051	- C	3/21/2007 12:06:22 PM
Pressure	0.000	- PSI	3/21/2007 12:06:22 PM
Depth	0.001	- ft	3/21/2007 12:06:22 PM
Actual Conductivity	39.230	- $\mu\text{S}/\text{cm}$	3/21/2007 12:06:22 PM
Specific Conductivity	47.318	- $\mu\text{S}/\text{cm}$	3/21/2007 12:06:22 PM
Resistivity	25490.418	- ohm-cm	3/21/2007 12:06:22 PM
Salinity	0.021	- PSU	3/21/2007 12:06:23 PM
Total Dissolved Solids	30.757	- ppt	3/21/2007 12:06:23 PM
Water Density	0.999	- g/cm^3	3/21/2007 12:06:23 PM

The interface also shows a site selection dropdown menu with "South Well 3" selected. The bottom status bar includes the In-Situ Inc. logo and a slider control.

Check the Conductivity Calibration

The conductivity sensor in the Aqua TROLL has been calibrated during manufacturing to produce a linear response across the operating range.

We recommend you check the specific conductivity reading in the solution shipped with your instrument. If the device is reading accurately, there is no need to field-calibrate the instrument unless SOPs require it.

To perform a field calibration you will need:

- ▶ The In-Situ Cal Cup, or other suitable container that allows for complete immersion of the conductivity sensor, including the temperature “button,” which can be seen on one side of the probe. The Cal Cup is recommended for the first calibration.
- ▶ The calibration standard solution supplied, or other solution of known specific conductivity in the range 100 to 60,000 $\mu\text{S}/\text{cm}$.

Temperature
Conductivity
Pressure



For best results we recommend you read and follow the conductivity calibration procedure in Section 5 of this Operator's Manual.

The complete calibration procedure takes only a few minutes and may be done in a field or office/lab setting with a software connection in Win-Situ 5 or Win-Situ Mobile Software. A detailed description of the conductivity calibration procedure, including:

- Preparation of the Aqua TROLL
- Software input
- Calculated output
- Hints for successful calibration

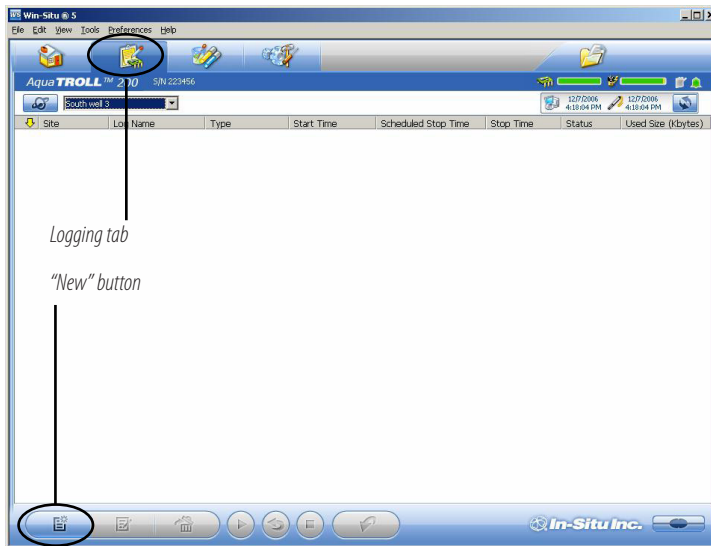
is in [Section 5](#) of this manual.

Prepare to Log Data

1. To program the device to log data, go to the Logging tab.
2. Click the “New” button.



TIP: Stop “polling” in the Home screen before setting up a data log.



TIP: For more complete information on setting up data logs, see the Win-Situ Help menu.

The Logging Setup Wizard will guide you through the configuration of a data log—including the site, log name, parameters to measure, sample schedule, start time, stop time, level output, and other options.

Tips for Aqua TROLL Data Logs

- Nine parameters are available for the Aqua TROLL 200 Instrument. Seven parameters are available for the Aqua TROLL 100 Instrument. All selected parameters are logged, with implications for battery and memory usage.
- Only one active log can reside in the device at a time. An active log is a log that is Ready, Pending, Running, or Suspended as shown in the Status column of the Logging Tab.
- To avoid draining the Aqua TROLL battery prematurely, external power is required for Event logging, and recommended for Linear Average logging.
- For information on selecting a Level output, refer to the Win-Situ Help menu, or [Section 6](#) in this manual.
- For a non-vented Aqua TROLL that will be deployed on wire, be sure to select a Scheduled Start so the log will start by itself, without a communication connection.
- For more complete information on setting up data logs, see the Win-Situ Help menu .




TIP: As an alternative to the log control buttons, right-click a log to display a short context menu of available actions.





TIP: The available log control buttons will vary depending on the status of the selected log.


To Start logging:

- A “Pending” (scheduled) log will start at its programmed time.
- You can start a “Ready” (manual) log at any time while connected by selecting the log and pressing “Start” .

To Stop logging:

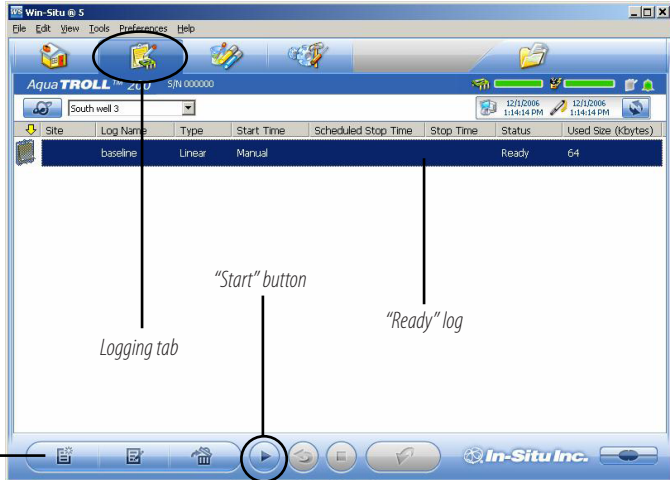
- Select the log and press the “Stop” button .
- Or suspend (temporarily stop) it with the “Pause” button .

To Download the log to the connected PC:

- Select the log and press the “Download” button .

To View the log after downloading:

- Go to the Data tab and select the log; for a graph press .



The screenshot shows the Aqua TROLL software interface. The top menu bar includes File, Edit, View, Tools, Preferences, and Help. Below the menu bar is a toolbar with several icons. A red circle highlights the 'Logging' icon in the toolbar, with a line pointing to the text 'Logging tab'. Another red circle highlights the 'Start' button in the bottom toolbar, with a line pointing to the text 'Start button'. A third red circle highlights the 'Ready' log in the table below, with a line pointing to the text 'Ready log'. The table has columns for Site, Log Name, Type, Start Time, Scheduled Stop Time, Stop Time, Status, and Used Size (kbytes). The table contains one row with the following data:

Site	Log Name	Type	Start Time	Scheduled Stop Time	Stop Time	Status	Used Size (kbytes)
South well 3	baseline	Linear	Manual			Ready	64

The bottom toolbar contains several icons, including a play button (Start), a square button (Stop), a double square button (Pause), a download button, and an In-Situ Inc. logo. A red circle highlights the play button, with a line pointing to the text 'Log control buttons'.

Disconnect

After the Aqua TROLL is programmed to log data, you are ready to:



Remove the dust cap from the desiccant before deployment to allow air to reach the cable vent tube.

- Exit the software (File menu > Exit).
- Disconnect the TROLL Com from the cable connector, by grasping the textured section of the cable connector in one hand and the TROLL Com in the other. Twist in opposite directions to unlock the TROLL Com from the cable.
- Vented cable: Attach desiccant to the cable connector—line up the flat sides of the connectors, push, twist, and click to lock the desiccant to the cable. Remove red dust cap from the desiccant's vent.
- Non-vented Aqua TROLL (or installations where vented pressure or communication are not required): Attach a non-vented cable or twist-lock hanger and suspension wire.
- Install the instrument in its field location. See [Section 7](#) for guidelines.

5 Conductivity

About Conductivity

Conductivity measures the ability of a material to carry an electric current. Generally, the higher the concentration of dissolved salts and minerals in water, the better the water is as a conductor, therefore the electrical conductivity is higher. Deionized/distilled water is a poor conductor because almost all anions and cations are removed during the deionization/distillation process.

If conductivity changes in a body of water, it often indicates an environmental event. For example, a dramatic increase in the electrical conductivity of an underground fresh water aquifer located near the ocean could indicate the beginning of saltwater intrusion. On the other hand, an increase in the electrical conductivity of a small lake that is completely surrounded by farmland may simply be the result of runoff from recent precipitation.

How is Conductivity Measured?

Conductance is the reciprocal of the resistance, in ohms, measured between two opposing electrodes of a 1 cm cube at a specific temperature. The unit 1/ohm or mho was given the name of Siemens (S) for conductance. It is not practical to require all conductance cells to have the dimensions of an exact cube. To

enable the comparison of data from experiments with different conductance cells, the conductance is multiplied by the cell constant to show *conductivity* in Siemens per centimeter (S/cm). Cell constants are determined for each sensor using a standard solution of known conductivity. The cell constant depends on the electrode area and the amount of separation or distance between the electrodes.

The four-electrode conductivity cell contains two drive electrodes and two sensing electrodes. In the Aqua TROLL instrument, each drive electrode is composed of two interconnected pins, for a total of six pins. The sensing electrodes are positioned in a low current area to minimize electrode fouling. An alternating current is used to drive the cell. This reduces errors caused by polarization resulting from the application of a direct current.

Calibration

The conductivity sensor in the Aqua TROLL instrument has been calibrated during manufacturing to produce a linear response across the operating range. Standard Operating Procedures for measuring conductivity in the field typically specify that the sensor shall be calibrated before use, close to the expected temperature and conductivity conditions. The accuracy of the sensor depends on the calibration solution used and the operator's technique.

We recommend that you check the specific conductivity reading in the solution shipped with your instrument. If the device is reading accurately, there is no need to field-calibrate the instrument unless SOPs require it.

The Aqua TROLL instrument can be calibrated at any point in the operating range. However, best results will be obtained in the



TIP: When calibrating below 1,000 $\mu\text{S}/\text{cm}$, additional care must be taken to prevent the calibration solution from drifting due to atmospheric exposure.

range of approximately 100 to 60,000 microSiemens/cm ($\mu\text{S}/\text{cm}$).

When carbon dioxide from the air dissolves into water it increases the conductivity, sometimes by as much as one or two $\mu\text{S}/\text{cm}$. This could shift a 146.9 standard by as much as 3%. The amount of shift is not predictable, so it should be minimized by limiting exposure to air. Fill the calibration cup to the marked fill line and close it as soon as possible. A small air bubble in the cup is acceptable, and in fact it assists mixing during the inversions. Discard remaining portions of low range calibration standards within a few days after opening the bottle.

To perform a conductivity calibration of the Aqua TROLL Instrument you will need:

- ▶ The In-Situ Cal Cup supplied with your instrument.
- ▶ The calibration standard solution supplied, or other solution of known specific conductivity in the range 100 to 60,000 $\mu\text{S}/\text{cm}$.

Preparing to Calibrate

Three factors are essential to a successful conductivity calibration:

- A** The calibration solution is not diluted or contaminated.
- B** The probe and the solution are at the same temperature.
- C** The sensing cell is completely filled with solution—no air bubbles on the sensor.

The following preparation steps can help to ensure a successful calibration and avoid erroneous field data.



When the nose cone is removed, the pressure sensor diaphragm is exposed. Do not touch the the pressure sensor membrane.



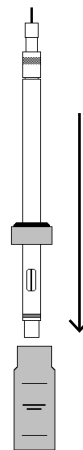
TIP: *A second rinse is important if the Cal Cup and the Aqua TROLL were not clean and dry at the start of this process.*

A Eliminate water and rinse

1. Remove the nose cone (Aqua TROLL 200 only). Water trapped here can dilute the calibration solution. Air bubbles may also come from this area.
2. If the device is wet from previous use, dry the body and shake to clear any liquid inside the conductivity sensor.
3. Before opening the solution bottle, invert it a few times to redistribute any water condensation.
4. Remove the Cal Cup cap and fill the cup to the “Rinse” line with calibration solution.
5. Insert the Aqua TROLL through the grommet in the cap.
6. Attach the cap to the Cal Cup. The Aqua TROLL should rest on or near the bottom.
7. Shake vigorously to rinse the sensing cell.
8. Loosen the cap, remove the Aqua TROLL. There is no need to pull it out of the cap. Discard the solution.
9. For best results, rinse again using the same procedure.

B Equalize temperature

1. Fill the Cal Cup to the “Fill” line with calibration solution.
2. Install the Aqua TROLL and tighten the cap.
3. Invert multiple times for at least 30 seconds—longer if the probe and solution are at different temperatures.



PREPARING TO CALIBRATE

(continued)

C Remove air bubbles from the sensor

1. Hold the Aqua TROLL and the Cal Cup at a 45 degree angle.
2. Gently tap the Aqua TROLL against the inside of the Cal Cup to remove bubbles from the conductivity cell.
3. Repeat until all bubbles are removed.




TIP: With the correct fill level, and the instrument held at a 45° angle, the air bubble in the Cal Cup will not intrude into the conductivity sensor.

Note: Sometimes dissolved gases in the solution will cause bubbles to form on the sensor, especially if the solution is cold. Thermal equilibrium may require extra time, and air bubbles may need to be removed before starting the calibration. If you can see bubbles on the inside of the Cal Cup, bubbles are probably on the sensor.

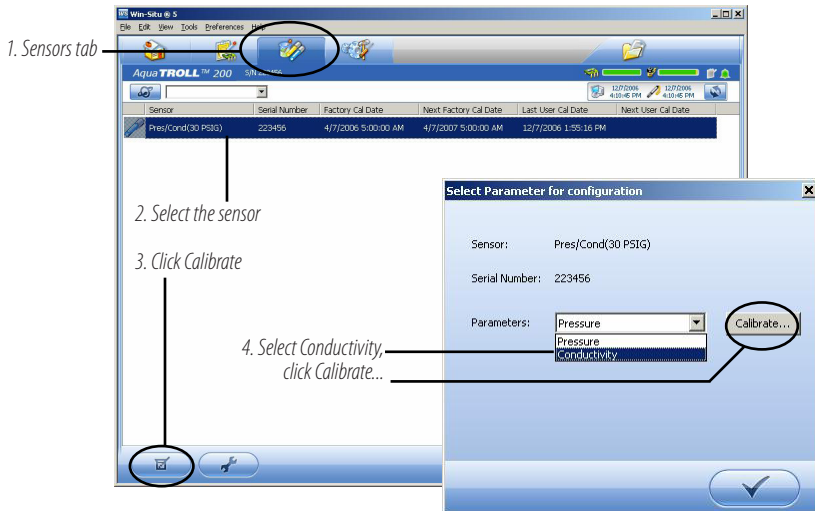
Calibration Procedure



TIP: For best results when calibrating a completely dry sensor, allow it to soak for 15 minutes in the calibration solution before proceeding.

1. If you have not already done so, attach the cable to the Aqua TROLL Instrument and to the computer, open Win-Situ Software, and connect to the device.
2. Go to the Sensors tab and select the sensor.
3. Click the “Calibrate” button  .

4. In the next screen, select the Conductivity parameter and click **Calibrate...**



CALIBRATION

(continued)



TIP: The Write Defaults button restores the factory cell constant to the sensor.

After a review of the preparation steps the Conductivity Calibration screen appears.

5. Enter the Specific Conductivity of the calibration solution into the box next to **µS/cm @25° C**.

6. Click **Start Calibration**.

Software will monitor the conductivity and temperature readings, calculate the cell constant (sometimes called the “Kcell”), and inform you when the response meets the criteria for **Nominal Stability**.

7. You can click **Accept...** at any time to continue. For best results, wait until Full Stability is reached. At that time, the next screen is displayed automatically.

8. Look at the Proposed Cell Constant before you Commit the value to the sensor. **It should be in the range 0.98 to 1.02.**



TIP: “Delta” is the change in sensor response between the last two readings. This enables you to follow the progress of the stabilization. However, deviation from the previous reading is not necessarily the best indicator of stability because the software evaluates longer-term trends.

CALIBRATION

(continued)



TIP: If the proposed cell constant is outside the range

0.98 – 1.02, check conditions and repeat the calibration.



TIP: A change from an earlier cell constant of 0.02

suggests that the calibration should be repeated.

If the cell constant is out of range, the cause could be an air bubble, incomplete rinsing, sensor fouling, or other factors. Repeat the preparation and calibration with fresh cal solution.

9. When you are satisfied with the proposed cell constant, click **Commit** to write the calculated cell constant to the sensor.
10. If the Aqua TROLL will be deployed immediately, remove it from the Cal Cup, rinse it, discard the calibration solution, and reinstall the black nose cone. Otherwise, store it wet in the Cal Cup (in cal solution or water) for later deployment.

Conductivity Calibration

Proposed Cell Constant: 1.004

Nominal Stability: Yes

Full Stability: No

Select <Commit> to write the new Cell Constant to the sensor.

Select <Continue> to proceed with the stabilization.

Select <Cancel> to end the calibration process. The sensor will not be updated.

Commit Continue Cancel

Nominal Stability vs. Full Stability

To meet the criteria for a valid calibration point, the change in sensor response is monitored over time. The software is looking for the calibration solution temperature and the sensor readings to settle over a specific time period. The criteria for Full Stability are designed to meet the published specifications. The criteria for Nominal Stability are designed to shorten the calibration time when an approximate calibration is acceptable.

Available Parameters

The Aqua TROLL Instrument can also calculate and record derived parameters as listed below.

For more information on measurement methodology, including the equations used to derive the calculated parameters, see the technical note “Aqua TROLL 200 Measurement Methodology” on the In-Situ software/resource CD, or in the Downloads section of the In-Situ web site at www.In-Situ.com.

Actual Conductivity

Units: micro siemens per centimeter ($\mu\text{S}/\text{cm}$), default
milli siemens per centimeter (mS/cm)

Specific Conductivity

A means of expressing what the actual conductivity of a solution would be at a standard reference temperature (25°C). Calculated from actual conductivity and temperature. The factory default coefficients calculate specific conductivity per Standard Methods 2510B.


Units: micro siemens per centimeter ($\mu\text{S}/\text{cm}$), default
milli siemens per centimeter (mS/cm)

Salinity

Calculated from actual conductivity and temperature. Units: Practical Salinity Units (PSU)

Total Dissolved Solids (TDS)

Calculated from specific conductivity using a conversion factor (Default: 0.65).

The TDS conversion factor may be edited in Win-Situ as follows: Select the sensor on the Sensors tab, click Configure  , in



TIP: Parameter configuration is not available if the device is polling or has an active log.

the next screen select the Total Dissolved Solids parameter and click **Configure...** Enter a value between 0.001 and 10.000.

Units: parts per thousand (ppt), default
parts per million (ppm)

Resistivity

Resistivity is the reciprocal (inverse) of the actual conductivity, which is useful when monitoring pure water. Units: ohms-cm



TIP: Measured density values may be used to dynamically compute specific gravity when measuring Level. See Win-Situ Help or Section 6 of this manual for more information.

Density of Water

Calculated from salinity and temperature. Units: g/cm³

Shallow Deployment

When deploying the Aqua TROLL Instrument in shallow water, bubble formation on the conductivity sensor can create false readings. We recommend the following to minimize the formation of bubbles:

- ▶ Surface water: Gently agitate the instrument. Natural water flow will help to prevent bubbles.
- ▶ Groundwater well or any location without flowing water, or where the instrument cannot be seen:
 1. Lower the Aqua TROLL until it is below the surface of the water. (Tip: This can be determined if not visible by monitoring the pressure/depth readings.)
 2. Allow the conductivity sensor to be thoroughly wetted (at least 30 seconds).
 3. Briskly agitate up and down several times, while not taking the device above the water surface.
 4. When the conductivity readings stabilize, the Aqua TROLL is ready for deployment.

Maintenance and Recalibration

The need to clean the sensor is determined by the site conditions, and the accuracy you want to obtain from the instrument. For example, when used in relatively clean water of low biological productivity, a conductivity sensor could maintain its accuracy specifications for several months. On the other hand, in water with a high potential for biological or mineral fouling, the sensor may need to be cleaned and recalibrated more often. Visual inspection and measurement results are the best indicators that a device needs service recalibration.

It is the user's responsibility to develop and follow a maintenance program appropriate to the site. Most standard operating procedures (SOPs) instruct that the instrument be checked in a known standard at the end of a deployment. Calibration should always be checked after cleaning, and should be recalibrated when necessary.

For specific cleaning procedures, refer to the Care and Maintenance recommendations in [Section 9](#).

Factory recalibration of the Aqua TROLL 200 Instrument should be performed every 12-18 months. Contact In-Situ Inc. as described on [page 10](#).

6 Pressure and Level

The Aqua TROLL 200 Instrument contains a pressure sensor. A pressure transducer senses changes in pressure, measured in force per square unit of surface area, exerted by water or other fluid on an internal media-isolated strain gauge. Common measurement units are pounds per square inch (psi) or newtons per square meter (pascals).

Non-Vented (Absolute) vs. Vented (Gauged) Sensors

A non-vented or “absolute” pressure sensor measures all pressure forces exerted on the strain gauge, including atmospheric pressure. Its units are **psia** (pounds per square inch “absolute”), measured with respect to zero pressure.

Non-vented pressure measurements are useful in vacuum testing, in short-term testing when atmospheric pressure would not be expected to change, in very deep aquifers where the effects of atmospheric pressure are negligible, and in unconfined aquifers that are open to the atmosphere.

With vented or “gauged” pressure sensors, a vent tube in the cable applies atmospheric pressure to the back of the strain gauge. The basic unit for vented measurements is **psig** (pounds per square inch “gauge”), measured with respect to atmospheric

pressure. Vented sensors thus exclude the atmospheric or barometric pressure component.

This difference between absolute and gauged measurements may be represented by a simple equation:

$$P_{\text{gauge}} = P_{\text{absolute}} - P_{\text{atmosphere}}$$



TIP: For more on the differences between Absolute

(non-vented) and Gauged (vented) sensors, see the technical note on the In-Situ software/resource CD, or www.in-situ.com.

Pressure, Depth, and Level

Output options for pressure measurement are completely software-selectable. Each log configuration presents the following choices:

- Pressure in psi or kPa
- Depth in feet or meters
- Water Level with a reference (an “offset”)
 - ▶ Surface Elevation: positive up
 - ▶ Depth to Water (drawdown): positive down

For Depth and Level, the software presents additional options:


- The type of measurement you intend to log (the “output”)
- The Level Reference you intend to use
- The specific gravity of the water in which the device will be deployed:
 - ▶ Choose a fixed value for fresh, brackish, or saline water, or
 - ▶ Enter a custom specific gravity value, or
 - ▶ Choose Fixed density with gravitational compensation for a pressure-to-level conversion that compensates pressure readings for fluid density and local gravitational factor (based on your latitude and elevation), or
 - ▶ Choose Dynamic density with gravitational compensation, which will allow the software to dynamically compute specific gravity using density measured by the conductivity sensor and local gravitational factor.



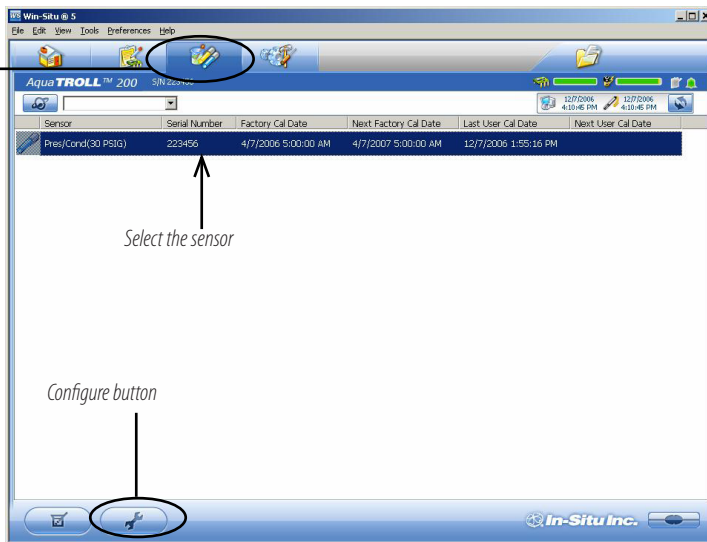
TIP: When you configure level using the Sensors tab, the settings are stored in the Aqua TROLL Instrument and are available for use in Modbus, SDI-12, and analog communications, as well as in Win-Situ. Different configurations may be selected when setting up a log.

Configuring Depth and Level

This procedure stores the configuration settings in the Aqua TROLL Instrument. When setting up a log, the same options are presented.

1. While connected to the instrument in software, click the Sensors tab.
2. Select the sensor and click the Configure button .

Sensors tab



Select the sensor

Configure button



TIP: Go to the Home tab and stop polling before configuring any sensor parameter.

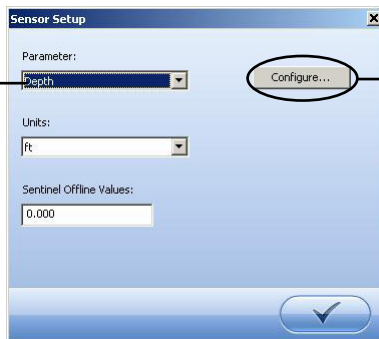
3. In the Sensor Setup window, select the Level parameter, then click **Configure...**

The Level parameter shown is the one currently stored in the device. This is the default or the most recent choice. You will have a chance to change the parameter later.



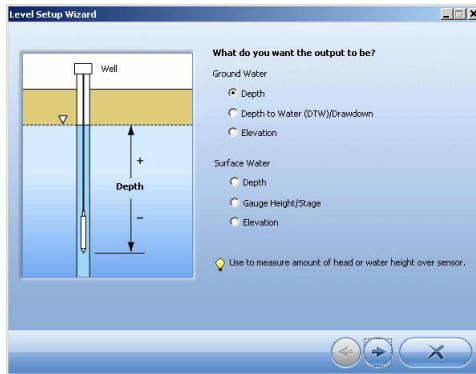
TIP: Parameter configuration is not available if the device is polling or has an active log.

Select the Level parameter



Click Configure...

4. In the Level Setup Wizard, select the options you want. Each choice includes an illustration to assist you in selecting the output. For more information, see Help in Win-Situ 5 Software.



Pressure Sensor Calibration

Factory Recalibration

Pressure sensor accuracy can be adversely affected by improper care and handling, lightning strikes and similar surges, exceeding operating temperature and pressure limits, physical damage or abuse, as well as normal drift in the device's electronic components. Aside from damage to the sensor, the need for factory recalibration is dependent upon the amount of drift a customer is willing to tolerate. Factory calibration every 12-18 months is recommended. Contact In-Situ Customer Service for information on the factory maintenance and calibration plan.

Field Recalibration

The following procedure may be used, **with caution**, to set to zero the offset of a vented pressure sensor to correct for electronic drift. The drifted offset is visible when the sensor is in air and reading other than zero.



It is recommended you **do not** set to zero the offset if it is outside the specified accuracy of your pressure sensor, as shown in the table below. If the reading in air deviates from zero by more than the amounts shown, you may want to consider a factory recalibration.




TIP: In Level mode, any zero pressure offset is corrected automatically. The field recalibration procedure is not necessary except when measuring pressure.

Sensor range	Accuracy (0°C to +50°C)	Acceptable Offset from zero
5 psi	± 0.1% FS	± 0.005 psi
15 psi	± 0.1% FS	± 0.015 psi
30 psi	± 0.1% FS	± 0.03 psi
100 psi	± 0.1% FS	± 0.10 psi
300 psi	± 0.1% FS	± 0.30 psi
500 psi	± 0.1% FS	± 0.50 psi

Field Recalibration Procedure for a Vented Sensor

1. With the Aqua TROLL connected in software, go to the Sensors tab.
2. Select the pressure sensor and click the Calibrate button .
3. Select the Pressure parameter and click **Calibrate...**
4. Select **Zero the Level/Pressure sensor**. Make sure the device is dry and exposed to air.
5. Click OK . The software will inform you when the pressure reading is set to zero.



The screenshot shows the Aqua TROLL software interface with several dialog boxes and annotations:

- 1. Sensors tab:** An arrow points to the Sensors tab in the top navigation bar.
- 2. Select the sensor, click Calibrate:** An arrow points to the 'Calibrate' button in the bottom right corner of the main window.
- 3. Select Pressure, click Calibrate...:** An arrow points to the 'Calibrate...' button in the 'Select Parameter for configuration' dialog box, which has 'Pressure' selected in the Parameters dropdown.
- 4. Select Zero the sensor:** An arrow points to the 'Zero the Level/Pressure sensor' option in the 'Adjust Reference' dialog box.
- 5. Click OK:** An arrow points to the 'OK' button in the 'Adjust Reference' dialog box.

The 'Adjust Reference' dialog box contains the following text:

Zero the Level/Pressure sensor
This operation will zero the reading of the Level/Pressure sensor. Make sure the device is dry and exposed to air.

Sensor Type: Pres(Cond)30 PSIG
Current Value: 0.152 PSI

Adjust Level Reference
Use to adjust the level reference value. The device does not need to be removed from the water.

New Reference:
Current Reference:

Barometric Compensation of Non-Vented Pressure/Level Data

Win-Situ® Baro Merge™ software can post-correct absolute (non-vented) level sensor data to eliminate barometric pressure from the measurements. Baro Merge provides three options:

- Fixed Correction – A single offset value is applied to all selected log data. Use this option if you know what the barometric pressure was during the log, and know that it did not change.
- Manual Entry – Specify two or more correction values to apply to the log data. Use this option if you know that barometric pressure changed during the log.
- BaroTROLL® Instrument log file – Absolute level sensor data are corrected by barometric pressure values logged by an In-Situ BaroTROLL Instrument during the approximate time period.

Launching Baro Merge Software

Baro Merge may be opened as a stand-alone application from the program group In-Situ Inc., or accessed from Win-Situ's Tools menu when both are installed on the same system.

Input

In the Fixed Correction and Manual Entry options, it is important to know the barometric pressure for the general time period covered by the log or logs you want to correct.

Baro Merge uses a Wizard-like interface consisting of three main steps:

1. Select the type of compensation/correction you intend to use.

2. Select the absolute (non-vented) log file or files you intend to correct. Baro Merge displays these automatically.
3. Click OK and the barometric compensation is applied.

Output

The original log file is not changed. A new, corrected log file with the same name and path is created. The original “.wsl” extension is replaced by “-BaroMerge.wsl”.

For help on using Win-Situ Baro Merge, press F1 at any Baro Merge screen.

For more detailed information on barometric compensation, see the technical notes on the In-Situ software/resource CD, or www.in-situ.com.

7 Field Installation



Do not let the instrument fall freely into the water because it can damage the pressure sensor.

Positioning the Vented Aqua TROLL 200 Instrument

For unattended deployment, lower the Aqua TROLL 200 Instrument gently to approximately the desired depth. Position the instrument below the lowest anticipated water level, but not so low that its range might be exceeded at the highest anticipated level. Refer to the tables below for usable depth.

Vented Aqua TROLL Instrument

Range		Usable Depth	
psig	kPa	Meters	Feet
5	34.5	3.5	11.5
15	103.4	11	35
30	206.8	21	69
100	689.5	70	231
300	2068	210	692
500	3447	351	1153

Non-Vented Aqua TROLL Instrument

Range	Effective Range*		Usable Depth	
	psia	kPa	Meters	Feet
30	15.5	106.9	10.9	35.8
100	85.5	589.5	60.0	197
300	285.5	1968	200.7	658.7
500	485.5	3347	341.3	1120

* At sea level (14.5 psi atmospheric pressure).

Check Instrument Depth

At this point, if convenient, you can connect the Aqua TROLL 200 to a PC, launch the software, and take a reading. If the instrument is at the desired depth, secure it in position as suggested below, or reposition as necessary.

If you set the software to “Remind me later” to set a Level Reference, enter the level reference after installation when prompted.

Secure the Cable

The RuggedCable includes a Kellems® grip near the surface end. You can slide it along the cable to the desired position by compressing it. When you pull on it, the grip tightens and stops sliding. You may need to pull on both ends of the Kellems grip to properly tighten it and keep it from slipping.

Use the loop of the Kellems grip to anchor the cable to a convenient stationary object. It works well with In-Situ's well dock installation ring. Simply insert the loop into the locking clip on the well dock, and position the assembly on the top of a well.

Installation Tips

- ▶ Never let a probe fall freely down a well. The resulting shock wave when it hits the water surface can damage the strain gauge.
- ▶ Check the level of water above the probe, then move it and read again to be sure that the probe presents a reasonable reading and shows change. It might not be located where you think it is. For example, it could



Kellems grip





The minimum bend radius for vented cable is

13.5 mm (0.54 in).



Do not submerge the cable connector; do not

immerse in any fluid.



TIP: *Be sure to replace the desiccant before it appears*

pink. Expired desiccant can allow moisture build up in the vent tube, causing a blockage resulting in inaccurate data.



Do not deploy pressure transducers such

that ice may form on or near the sensor or cable connections. Ice formation is a powerful expansive force and may over-pressurize the sensor or otherwise cause damage. Any damage associated with ice formation is not covered by the warranty.

be wedged against the casing with a loop of cable hanging below it. A probe in such a position might become dislodged and move while logging, giving a false change in level. *A secure placement is critical to accurate measurements.*

- ▶ Do not allow the vented cable to kink or bend. If the internal vent tube is obstructed, water level measurements can be adversely affected. The recommended minimum bend radius is 13.5 mm (0.54 in), which is twice the cable diameter.
- ▶ For accurate measurements, the instrument should remain immobile while logging data.
- ▶ Be sure the uphole cable end is capped—desiccant on the vented cable connector, soft dust cap on non-vented cable—and positioned above the highest anticipated water level. Avoid areas that may flood when using vented cable.

Stabilization Time

Allow the Aqua TROLL Instrument to stabilize to the water conditions for *about an hour* before logging data. A generous stabilization time is always desirable, especially in long-term deployments. Even though the cable is shielded, temperature stabilization and stretching can cause apparent changes in the level reading. A completely dry conductivity sensor may need a few minutes settling time after initial immersion. If you expect to monitor conductivity and water levels at the highest accuracy possible for the instrument, allow stabilization time.

Shallow Deployment

When deploying the Aqua TROLL Instrument in shallow water, bubble formation on the conductivity sensor can create false readings. We recommend the following to minimize the formation of bubbles:

- ▶ Surface Water: Gently agitate the instrument. Natural water flow will help to prevent bubbles.
- ▶ Groundwater Well, or any location without flowing water or where the instrument cannot be seen:
 1. Lower the Aqua TROLL instrument until it is below the surface of the water. (Tip: This can be determined if not visible by monitoring the pressure/depth readings.)
 2. Allow the conductivity sensor to be thoroughly wetted (at least 30 seconds).
 3. Briskly agitate up and down several times, while not taking the device above the water surface.
 4. When the conductivity readings stabilize, the Aqua TROLL is ready for deployment.



TIP: Be sure to program a non-vented

Aqua TROLL before attaching the twist-lock hanger, as this accessory has no communication capability.



DO NOT submerge a non-vented Aqua TROLL without first

attaching a twist-lock hanger, or a cable, because the unit could be damaged by flooding.

Installation of a Non-Vented Aqua TROLL

Aqua TROLL 100 and non-vented Aqua TROLL 200 instruments do not require vented cable for proper operation. They may be deployed on non-vented RuggedCable or with a twist-lock hanger and stainless steel suspension wire.

- Because the twist-lock hanger has no communication capabilities, program the Aqua TROLL in advance, and download the data the same way.
- Logged pressure data will show the effects of changes in barometric pressure (unlike vented Aqua TROLL 200 sensors). However, post-processing tools such as Win-Situ Baro Merge may be used to eliminate the effects of barometric pressure changes from the data, if required.



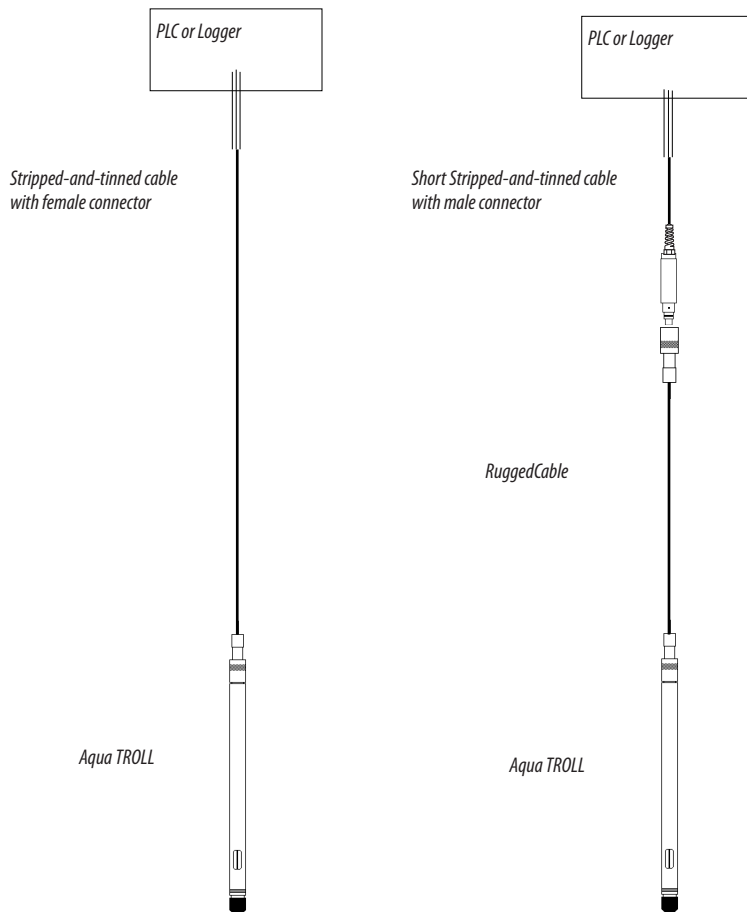
8 Analog, SDI-12 and Modbus connections

The Aqua TROLL instrument may be connected to a controller or logger for communication via:

- Analog 4-20 mA (provides a configurable 4-20 mA current loop output)
- SDI-12
- RS485 Modbus
- RS232 to Modbus (with a customer-supplied converter)

Stripped-and-tinned cable has a female twist-lock connector on one end to connect with the Aqua TROLL Instrument. The uphole end terminates in bare wires for connection to a PLC or data logger.

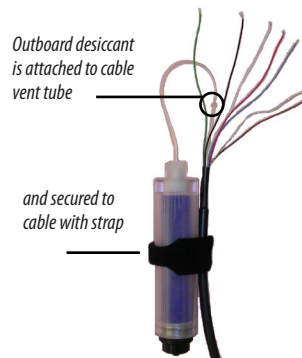
A shorter cable ending in a male twist-lock connector to connect with RuggedCable is also available.



Desiccant

Vented cable must be installed with outboard desiccant to protect the cable vent tube and Aqua TROLL electronics from condensation in high-humidity environments.

The desiccant may be removed from the vent tube, if needed, to trim the conductor wires. Pull the vent tube extender off the cable vent tube to remove, replace desiccant after trimming and connecting the wires.



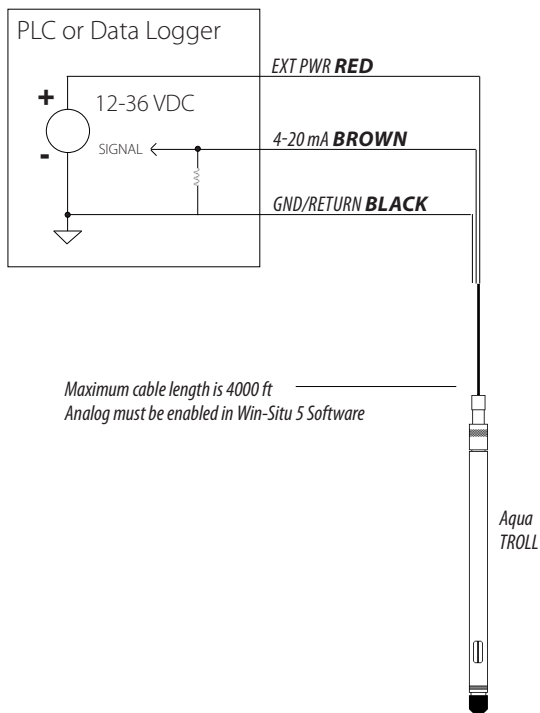
Wiring

Refer to diagrams on the following pages. Trim back and insulate unused wires. The shield should be wired to a chassis ground or earth ground.

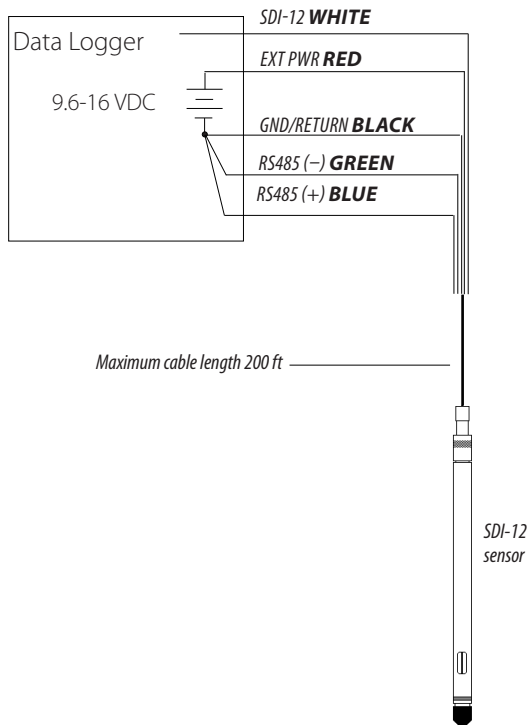
RuggedCable

Signal	Color	Pin
Gnd/Return	BLACK	6
Ext Power	RED	5
4-20 mA	BROWN	4
RS485(-)	GREEN	3
RS485(+)	BLUE	2
SDI-12	WHITE	1

ANALOG (4-20 mA) 3 WIRE

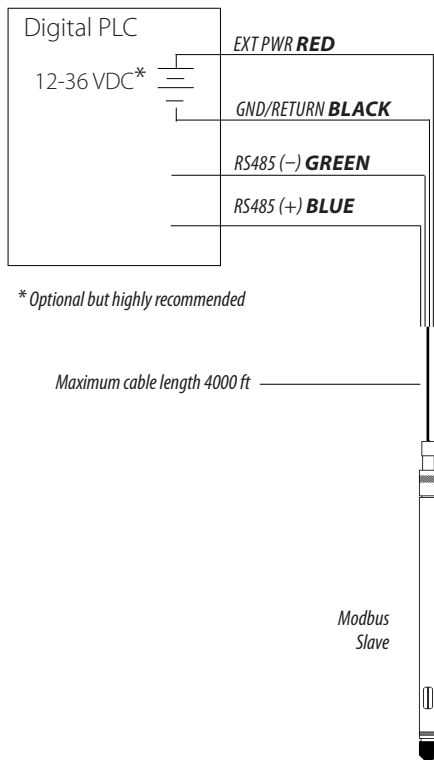


SDI-12 3 WIRE



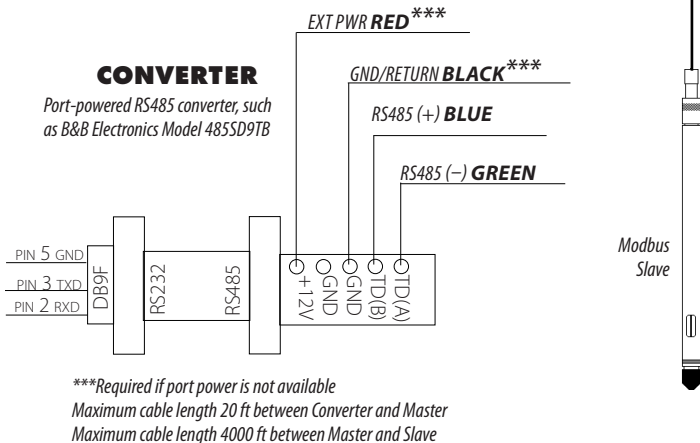
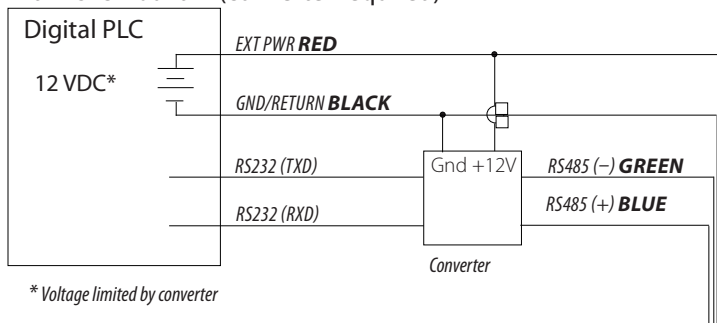
MODBUS MASTER

with RS485 built in



MODBUS MASTER

with RS232 built in (converter required)



Power Connections

The red wire provides power for all Aqua TROLL communication modes. Analog output is disabled by default. However, the 4-20 mA current loop output can be continuous in Modbus or SDI-12 mode as long as Modbus device register 49507 is set to 1. This can be done with a connection in Win-Situ by selecting the Device Setup tab, Analog Setup button, and enabling analog output.

Communications

The device automatically switches between Modbus and SDI-12 modes depending on which of the two interfaces has activity. Modbus and SDI-12 cannot be used at the same time — whichever one is currently in use will block communication on the other.

Using Win-Situ Software

Win-Situ provides options for configuring analog/SDI-12 communications (Setup tab) and Modbus communications (File menu > Settings). In addition, the Aqua TROLL Instrument is capable of internal logging (programmed in Win-Situ) while participating in a Modbus, SDI-12, or analog network. However, Win-Situ cannot communicate with the Aqua TROLL Instrument while it is transmitting Modbus, SDI-12, or analog data, and conversely, the instrument cannot receive or respond to Modbus, SDI-12, or analog commands while connected to a PC serial port.

Redundant Logging Feature

- If the PLC or recorder somehow loses data, the Aqua TROLL data can be retrieved using Win-Situ.

- If the PLC or recorder ceases to function due to power loss, the Aqua TROLL will continue to collect data using its own internal batteries and clock.

A port-powered RS485 converter like that shown for Modbus connections may be used for temporary connection of the Aqua TROLL to a serial port on a PC.

For More Information

For additional information on Modbus and SDI-12 communications, including the SDI-12 commands and Modbus registers, see these In-Situ technical notes:

- SDI-12 Commands and Aqua TROLL Responses.
- In-Situ Modbus Communication Protocol.

They are available on the In-Situ software/resource CD and at www.in-situ.com.

9 Care & Maintenance



Do not deploy pressure transducers such that ice may form on or near the sensor or cable connections. Ice formation is a powerful expansive force and may over-pressurize the sensor or otherwise cause damage. Any damage associated with ice formation is not covered by the warranty.

Operating Considerations

The Aqua TROLL Instrument has been designed to withstand harsh field conditions. However, as with any electronic instrument, it can be permanently damaged if used outside its operating specifications.

Temperature

The Aqua TROLL temperature sensor operates within a temperature range of -5° to 50° C (23° to 122° F) in non-freezing fluid.

Pressure Range

The Aqua TROLL 200 Instrument can withstand pressures of up to two times (2X) the rated range of the pressure sensor without damage, although it may not read correctly at such pressure. If the pressure range is exceeded by 3X, the pressure sensor will be destroyed.

Factory Calibration

Accuracy can be adversely affected by improper care and handling, lightning strikes and similar surges, exceeding operating temperature and pressure limits, physical damage or abuse. Factory calibration every 12-18 months is recommended. Contact In-Situ Customer Service for information on the factory maintenance and calibration plan.

Storage

Store the Aqua TROLL Instrument clean and dry. Place the protective red dust cap on the cable end, or store with cable attached to protect the connector pins and O-ring.

Store the instrument where it will not fall onto a hard surface.

Protect the instrument from temperature extremes. Store within a temperature range of -40°C to 65°C (-40°F to 149°F).

General Maintenance

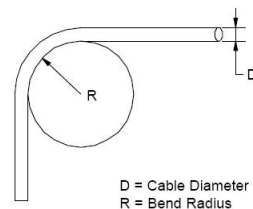
Twist-Lock Connectors

Keep the pins on all connectors free of dirt and moisture by using the soft protective dust cap when cable is not attached to an instrument.

Cable Vent Tube (Vented Cable)

Vented cable ensures that atmospheric pressure is the reference pressure to the vented pressure sensor diaphragm. *The vent tube should not be blocked, kinked, or otherwise obstructed.* Such obstructions will cause barometric pressure to appear in measurements, and errors will be introduced due to thermal expansion and contraction of air within the vent tube and probe.

The recommended minimum bend radius is 13.5 mm (0.54 in), which is twice the cable diameter.



Do not submerge the cable connector; do not immerse in any fluid.



TIP: *Be sure to replace the desiccant before it appears pink. Expired desiccant can allow moisture build up in the vent tube, causing a blockage resulting in inaccurate data.*



The minimum bend radius for vented cable is 13.5 mm (0.54 in).



TIP: If batteries are completely exhausted, remember that external power and battery pack options are available.



When the nose cone is removed from the Aqua TROLL 200, the sensitive pressure sensor diaphragm is completely exposed. Do not touch this area with any object. Replace the nose cone as soon as possible.



Aqua TROLL 200 front end with nose cone in place



Nose cone removed - do not touch the exposed diaphragm

Batteries

Internal batteries in the Aqua TROLL Instrument are not user-replaceable. The approximate percentage remaining is displayed on the Win-Situ 5 Dashboard when the instrument is connected.

Cleaning

Probe and Front End

Clean the Aqua TROLL with water and a soft brush or plastic scouring pad, or soak overnight in a mild acidic solution, such as household vinegar.

If the pressure ports of the Aqua TROLL 200 in the front end are clogged with silt or mud, try the following:

- Agitate the instrument vigorously in a bucket of clean water.
- Apply a gentle stream of water from a wash bottle.
- In severe cases, remove the nose cone and clean out the holes with a soft brush or pipe cleaner.



Damage caused by digging or scraping in the pressure sensor opening to remove silt, mud, etc. is not covered by the warranty.

To avoid damage to the pressure sensor diaphragm, *do not insert any object into the sensor opening or attempt to dig out dirt or other materials.*

If contamination cannot be removed using the recommendations above, please contact In-Situ Inc. for cleaning.

Conductivity Sensor

Fouling from mineral and biological sources can alter the sensor's response.

- ▶ Rinse under running water to remove loose material.
- ▶ Always finish with a rinse in clean water.
- ▶ After cleaning, always check the calibration before redeployment, and recalibrate the sensor when necessary.

Acceptable cleaning processes fall into the following categories:

Process 1: Light scrubbing with a soft swab and mild soap such as a dilute solution of dish detergent. Be careful not to damage the plastic material of the conductivity cell. Aqua TROLL Instruments are shipped with polyurethane foam swabs for this purpose. You can also clean the conductivity cell using a thin cotton pipe cleaner and a gentle back-and-forth motion.

Process 2: Light scrubbing with a foam swab and an aggressive soap such as Alconox detergent can be used for more stubborn deposits.

Process 3: Dilute (10:1) acetic acid, or consumer-packaged white vinegar, can be used to pre-soften calcium deposits. Follow this with Process 1 or Process 2, depending on the degree of residual contamination. The Aqua TROLL can soak for any length of time in dilute acetic acid. If this does not completely remove the material, try Process 4.

Process 4: Dilute phosphoric acid (< 27%) or the consumer product Lime-A-Way® can be topically applied with a soft swab to remove iron or calcium deposits that remain after using Process 3. Do not soak for more than 10 minutes. Rinse well with water.

If contamination cannot be removed using the recommendations above, please contact In-Situ Inc. as described on page 10.



TIP: Foam swabs are shipped with the Aqua TROLL Instrument;

replacements are available from In-Situ Inc. (Catalog No. 0056820).



TIP: Alconox is available from In-Situ Inc. (Catalog No. 0029810).



DO NOT SOAK in phosphoric acid or Lime-A-Way® for more than 10 minutes.



10 Troubleshooting

TROUBLESHOOTING CONNECTIONS

Problem: Win-Situ 5 Software cannot connect to the Aqua TROLL instrument.



Probable Cause: The wrong COM port is selected, communication settings are incompatible, batteries are low, or cable connections are loose or dirty.

Suggested Remedy: Check the following:

- All cable connections are tight, connectors are clean and dry.
- The cable is securely attached to the instrument.
- The correct COM port is selected (select Preferences menu > Comm Settings to check this).
- The communication settings in Win-Situ and in the Aqua TROLL match. To reset the device communication settings to the serial defaults, click “Reset all Devices” in the Comm Settings dialog (Preferences menu > Comm Settings)
- The internal battery has voltage remaining or external power is supplied.

Problem: Real-time readings are in the wrong units.

Probable Cause: Default units are being used.

Suggested Remedy: Click the Sensors tab, select the sensor, click the Configure button , and select the desired units for each parameter in the Sensor Setup window. Click OK . Be sure to stop “polling” in the Home screen before selecting units.

TROUBLESHOOTING DATA LOGS

Problem: Cannot add a new log.

Probable Cause 1: Only one active log can reside in the device at a time—an active log is a log that is Ready, Pending, Running, or Suspended as shown in the Status column of the Logging Tab.

Suggested Remedy: Stop or delete the log if possible. Alternatively, configure the new log after the active log is completed.

Probable Cause 2: The device has its maximum number of logs already stored—although this is not a likely cause for the Aqua TROLL 200, which has a capacity of 50 logs.

Suggested Remedy: Download, and then delete a log you are finished using. This will make room for an additional log on the device.

Problem: New log exceeds available memory (message from software).

Probable Cause: The log as configured would exceed the device memory.

Suggested Remedy: Edit the log and try these:


- Select a longer sampling interval.
- If available, select the Wrap data option (current data will overwrite older data when the memory is full).

- For a log with a scheduled start, select None as the stop condition, or select a stop time that is closer to the start time.

TROUBLESHOOTING PARAMETER CONFIGURATION

Problem: Cannot configure level or other parameters using the Configure button on the Sensors tab. The Sensor setup screen is shown, but the Configure... button is dim.

Probable Cause 1: The Aqua TROLL is actively polling (continually updating real-time readings) in the Home tab.

Suggested Remedy: Return to the Home tab and stop real-time readings by clicking .

Probable Cause 2: The Aqua TROLL has an active log—a log that is Ready, Pending, Running, or Suspended as shown in the Status column of the Logging Tab. Only one active log can reside in the device at a time.

Suggested Remedy: Stop or delete the log if possible. Alternatively, configure parameters after the log is completed.

TROUBLESHOOTING CONDUCTIVITY CALIBRATION

Problem: The calculated cell constant (Kcell) is lower than the recommended range of 0.98 – 1.02.

Probable Cause: The electrical resistance of the calibration solution was lower than expected for the nominal value.

Suggested Remedy: Check the following and then repeat the calibration:

- Visually inspect the sensor for the presence of fouling (most likely conductive material, possibly a bio-film); clean as described in Section 9 of this manual.
- Ensure the calibration solution is not contaminated, mislabeled, or partially evaporated.

- Rinse the Aqua TROLL Instrument and the Cal Cup thoroughly with fresh calibration solution before calibrating.

Problem: The calculated cell constant (Kcell) is higher than the recommended range of 0.98 – 1.02.

Probable Cause: The electrical resistance of the calibration solution was higher than expected for the nominal value, or an air bubble was present in the sensing cell during calibration.

Suggested Remedy: Check the following and then repeat the calibration:

- Visually inspect the sensor for the presence of fouling (most likely an obstructing material or organism); clean as described in Section 9 of this manual.
- Ensure the calibration solution is not contaminated, mislabeled, or partially diluted.
- Rinse the Aqua TROLL Instrument and the Cal Cup thoroughly with fresh calibration solution before calibrating.
- “Roll and tap” the Aqua TROLL Instrument in the Cal Cup to dispel air bubbles as described and illustrated in Section 5.

Index

A

- AC adapter, 19
- Accessories, 20
- Active log, 44, 85, 86
- ActiveSync, 21
- Analog (4-20 mA) output
 - enabling, 78
 - wiring, 74

B

- Barometric pressure
 - compensation, 65–66
- Batteries, external, 19
- Batteries, internal, 19, 82

C

- Cable, 14
 - bend radius, 69, 81
 - communication cables, 18
 - Kellems grip, 68
 - non-vented cable, 70
 - stripped & tinned, 16, 71, 72

- suspension wire, 14, 17, 70
- TROLL Com, 46
- vented cable, 58, 69, 81
- Calibration
 - conductivity, 42, 48, 86–87
 - nominal stability, 54
 - pressure sensor, 63
- Cell constant, 48, 53, 86
- Cleaning, 57, 82
 - conductivity sensor, 83
 - decontamination, 12
- Clock, setting, 37
- Conductivity, 47–57
 - about, 47
 - actual, 55
 - available parameters, 55
 - calibration, 42, 48, 86–87
 - shallow
 - deployment, 56, 69
 - specific, 55
- Conductivity sensor, 42, 48
 - cleaning, 83

D

- Data
 - graphing, 45
 - logging, 43
 - viewing, 45
- Decimal places displayed in
 - Home screen, 36
- Density, 59
- Depth, measuring, 59
- Desiccant, 17, 46, 69, 81
 - outboard, 73

F

- Factory recalibration, 57, 63

H

- Hanger, twist-lock, 20, 70
- Home tab (Win-Situ), 35
 - customizing, 36

I

- Installation, 67–69
 - accessories for, 20

Index

- in shallow water, 56, 69
 - non-vented, 70
 - software, 28
- L**
- Level, measuring, 59
 - Local gravitational factor, 59
 - Log, active, 44, 85, 86
 - Logging data
 - downloading, 45
 - redundant logging, 78–79
 - setting up, 43
 - starting to log, 45
 - Logging tab (Win-Situ), 43
- M**
- Maintenance, 81–83
 - Maintenance & calibration service, 63
 - Microsoft ActiveSync, 21
 - Modbus
 - communication, 78
 - power, 78
 - registers, 79
 - wiring, 76, 77
- N**
- Nominal stability, 54
 - Non-vented Aqua TROLL, 44, 70
 - data correction, 65–66
- Nose cone, 50, 82
- P**
- Polling, 35
 - Poll rate, changing, 36
 - Pressure, measuring, 59
 - Pressure range, 80
 - usable depth, 67
 - Pressure sensor
 - absolute vs. gauged, 58
 - calibration, 63
 - do not touch!, 50, 82
 - non-vented vs. vented, 58
 - zeroing, 63–64
 - Product specifications, 22
 - Profiling, 35
 - PSIG, 58
- R**
- Real-time readings, 35
 - units, 36
 - update rate, 36
 - Repair service, 10
 - Reset communications, 84
 - Resistivity, 56
- S**
- Salinity, 55
 - SDI-12
 - commands, 79
 - communication, 78
 - power, 78
 - wiring, 75
 - Sensors tab (Win-Situ), 60, 64
 - Serial number, 8
 - Site, 38
 - Specifications, 22
 - Specific conductivity, 55
 - Specific gravity, 59
 - Storage, 81
- T**
- TDS, 55
 - Temperature range, 80
 - Thermal stabilization, 69
 - Time, setting, 37
 - Total Dissolved Solids, 55
 - TROLL Com
 - removing, 46
 - Troubleshooting, 84–87
- U**
- Units, 36, 85
- V**
- Vented cable, 58
 - bend radius, 69, 81
- W**
- Warranty, 10
 - Win-Situ, 21
 - BaroMerge, 65–66

Index

- Control Panel, 35
- Dashboard, 35
- exiting, 46
- installing, 28
- logging data, 43
- redundant logging, 78–79
- site, 38
- Software Manager, 28
- system requirements, 21
- tabs, 35
- Win-Situ Mobile, 21, 28

Wiring

- analog (4-20 mA), 74
- Modbus RS232, 77
- Modbus RS485, 76
- SDI-12, 75



In-Situ Inc.

221 East Lincoln Avenue • Fort Collins, CO 80524 USA

1 800 446 7488 • 1 970 498 1500 (Tel)

1 970 498 1598 (Fax)

WWW.IN-SITU.COM

Declaration of Conformity

Manufacturer: In-Situ, Inc.
221 East Lincoln Avenue
Fort Collins, CO 80524
USA

Declares that the following product:

Product name: Aqua TROLL
Model: Aqua TROLL 200
Product Description: The Aqua TROLL 200 measures and logs level, temperature, and conductivity in natural groundwater and surface water.

is in compliance with the following Directives:

89/336/EEC for Electromagnetic Compatibility (EMC) Directive
73/23/EEC for Safety Directive

and meets or exceeds the following international requirements and compliance standards:

- **Immunity**
EN 61326:1997, Electric Equipment for Measurement, Control and Laboratory Use
- **Emissions**
Class A requirements of EN 61326:1997, Electric Equipment for Measurement, Control and Laboratory Use

Supplementary Information:

The device complies with the requirements of the EU Directives 89/336/EEC and 73/23/EEC, and the CE mark is affixed accordingly.

Todd Campbell
New Product Development Program Manager
In-Situ, Inc.
October 17, 2006



Declaration of Conformity

Manufacturer: In-Situ, Inc.
221 East Lincoln Avenue
Fort Collins, CO 80524
USA

Declares that the following product:

Product name: Aqua TROLL
Model: Aqua TROLL 100
Product Description: The Aqua TROLL 100 measures and logs temperature and conductivity in natural groundwater and surface water.

is in compliance with the following Directives:

89/336/EEC for Electromagnetic Compatibility (EMC) Directive
73/23/EEC for Safety Directive

and meets or exceeds the following international requirements and compliance standards:

Immunity

EN 61326:1997, Electric Equipment for Measurement, Control and Laboratory Use

Emissions

Class A requirements of EN 61326:1997, Electric Equipment for Measurement, Control and Laboratory Use

Supplementary Information:

The device complies with the requirements of the EU Directives 89/336/EEC and 73/23/EEC, and the CE mark is affixed accordingly.



Bob Blythe



In-Situ Inc.

221 East Lincoln Avenue • Fort Collins, CO 80524 USA
1 800 446 7488 • 1 970 498 1500 (Tel)
1 970 498 1598 (Fax)

WWW.IN-SITU.COM

Declaration of Conformity

Manufacturer: In-Situ, Inc.
221 East Lincoln Avenue
Fort Collins, CO 80524
USA

Declares that the following product:

Product name: TROLL Com
Model: USB TROLL Com
Product Description: RS485 to USB converter

is in compliance with the following Directive

89/336/EEC for Electromagnetic Compatibility (EMC) Directive
73/23/EEC for Safety Directive

and meets or exceeds the following international requirements and compliance standards:

- **Immunity**
EN 61326, Electrical Equipment for Measurement, Control and Laboratory Use, Industrial Location
- **Emissions**
Class A requirements of EN 61326, Electrical Equipment for Measurement, Control and Laboratory Use

Supplementary Information:

The device complies with the requirements of the EU Directives 89/336/EEC and 73/23/EEC, and the CE mark is affixed accordingly.

Todd Campbell
New Product Development Program Manager
In-Situ, Inc.
June 17, 2006





The presence of the Waste Electrical and Electronic Equipment (WEEE) marking on the product indicates that the device is not to be disposed via the municipal waste collection system of any member state of the European Union.

For products under the requirement of WEEE directive, please contact your distributor or local In-Situ Inc. office for the proper decontamination information and take back program, which will facilitate the proper collection, treatment, recovery, recycling, and safe disposal of the device.



For more information, contact In-Situ Inc.

221 East Lincoln Avenue, Fort Collins, CO 80524

1-800-446-7488 (toll-free in U.S. & Canada)

1-970-498-1500 (international & domestic)

www.in-situ.com

Information subject to change without notice. In-Situ, In-Situ logo, Baro Merge, BaroTROLL, HERMIT, RDO, Pocket-Situ, RuggedCable, RuggedReader, TROLL, and Win-Situ are trademarks or registered trademarks of In-Situ Inc. © 2012. All rights reserved.

0061340 rev. 006